

Bank Feed Policy

The HSBC Bank Feed ("**Bank Feed**") allows information about your account transactions to be automatically imported from your HSBC Hong Kong Account to account(s) with selected accounting providers. By connecting to the Bank Feed, this enables your selected accounting provider (the "**Provider**") to process information about your transactions in the course of providing its services (the "**Provider's Services**") and as otherwise provided for in the Provider's data handling policies. Please familiarise yourself with the Provider's data handling policies before connecting to the Bank Feed.

This policy explains:

1. The types of transaction data that will be provided to the Provider through the Bank Feed ("**Transactional Data**");
2. Our policy with regard to any personal data included in the Transactional Data;
3. The type of information we receive back from the Provider, and the purposes for which we use such information; and
4. How you can revoke your authorization for us to send Transactional Data to the Provider.

The General Terms and Conditions or Business Integrated Account General Conditions (whichever applies to your HSBC account) ("**Account Terms**") will continue to apply, in addition to this Bank Feed Policy.

Data we provide to the Provider

Once you connect to the Bank Feed, we will transfer your account statement data of your selected HSBC account to the Provider on an automatic basis.

Personal data included in Transactional Data

Please note that Transactional Data may contain information considered personal data under data protection laws, including information about you, individual payees, individuals employed or engaged by, or otherwise connected with, your business or other individuals referred to as "Connected Persons" in the Account Terms ("**Connected Persons**").

By connecting to the Bank Feed, you warrant, represent and undertake that every Connected Person whose personal data is or may be comprised in the Transactional Data from time to time has been notified of, and has agreed, to their personal data being provided by HSBC to the Provider in accordance with this Bank Feed Policy. You will advise any such Connected Persons that they have rights of access to, and correction of, their Personal Data.

The HSBC Privacy and Security Policy will continue to apply to all personal data forming part of the Transactional Data.

Data we receive back from the Provider

The Provider will send us:

- aggregated data about our customers' use of the Provider's Services and their financial performance, and/or
- individual customers' financial data (but not customers' names or other identifiers),

to help us assess the benefits of the Provider's Services, understand our customers better, and identify ways we can improve our own services to better serve our customers.

When combined with other information in our possession, it may be possible for us to identify individual customers from this data. Where this data contains personal data, we will process and use such personal data in accordance with the HSBC Privacy and Security Policy.

Revoking your authorisation

You can revoke your authorisation to the activities described in this Bank Feed Policy by going to the "Manage Bank Feeds" page when you log in to HSBC internet banking and following the steps to revoke access to the Bank Feed.

Your instructions to revoke access to the Bank Feed will be effective within two working days. After this, HSBC will cease sending your Transactional Data to the Provider. This will not stop you receiving the Provider's Services, but it will impact the way in which you use the Provider's Services as your account with the Provider will no longer receive an automatic feed of Transactional Data which it uses to provide the Provider's Services.