

## Merchant Offers for Smart Solution Customers General Terms and Conditions

- 1. The products/services advertised on this page are provided by the respective merchants. The respective merchant will be responsible for providing you the corresponding products/services under your purchase/subscription. Please familiarise yourself with the corresponding merchant's Specific Terms and Conditions.
- 2. The Bank reserves the right to amend these terms and conditions and to terminate the promotion at any time without prior notice. The Bank accepts no liability for any such change and/or termination.
- 3. The offer(s) has no cash value and no refunds or cash alternative will be offered. Improper use of the offer(s) by you including but not limited to publication or selling of the offer is prohibited
- 4. The Merchant reserves the right of final decision in an event of dispute between the Merchant and Eligible Customers.
- 5. In the event of any discrepancy or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall apply and prevail.
- 6. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

## Merchant Offer Details and Specific Terms and Conditions Merchant

Merchant	Promotion Details	Specific Terms and Conditions	Redemption Method
A worldwide leader in software, services and solutions that help people and businesses realize their full potential.	Microsoft Dynamics 365 Business Central – Free trials for 2 months (up to 3 users per company)  Microsoft 365 Business – 15% off web price	Terms and conditions apply, please refer to: https://aka.ms/hsbc-smart-solution	1. Please go to "Product Centre" after log-on to HSBC Smart Solution for offer details.  2. For more details, please visit the merchant's website at <a href="https://aka.ms/hsbc-smart-solution">https://aka.ms/hsbc-smart-solution</a> or call the merchant's sales / inquiry hotline +852 2804 7084 during 9:30am-5:30pm (Mon-Fri) except public holiday.

Merchant	Promotion Details	Specific Terms and Conditions	Redemption Method
HSBC Business Collect is a seamless and secure merchant collection solution tailored for different business from point- of-sale to in-app/ online retail store.	3-month transaction fee waiver	Terms and conditions apply, please refer to: https://www.business.hsbc.com.hk/engb/payments/receivables-services/hsbc-business-collect	1. For more details, please visit the website at https://www.business.hsbc.com.hk/engb/payments/receivablesservices/hsbc-businesscollect or call customer service hotline +852 2748 8238 – language - 6.
Xero's cloud accounting software helps SMEs save time and grow.	50% off on first 6-month subscription fees	Terms and conditions apply, please refer to: https://www.xero.com/hk/pricing/	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution to obtain promo code.</li> <li>Please visit the following registration link for offer redemption and input the promo code:         <ul> <li>https://www.xero.com/hk/pricing/</li> </ul> </li> <li>For more details, please visit the merchant's website at <a href="https://www.xero.com/hk/">https://www.xero.com/hk/</a> or call the merchant's sales hotline +852 9173 3808.</li> </ol>
AfterShip's shipment tracking solution for eCommerce businesses.	10% off monthly subscription fee *Offer till 31 December 2021	Terms and conditions apply, please refer to: https://www.aftership.com/pricing/partner/hsbc	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution for offer details.</li> <li>For more details, please visit the merchant's website at <a href="https://www.aftership.com/pricing/partner/hsbc">https://www.aftership.com/pricing/partner/hsbc</a> or contact the merchant at <a href="https://www.aftership.com/contact-us">https://www.aftership.com/contact-us</a></li> </ol>

Merchant	Promotion Details	Specific Terms and Conditions	Redemption Method
FreightAmigo  FreightAmigo's instant price comparison for logistics services	Extra 2% off for every transportation shipment, and up to HKD3,000 off for bulk logistics booking  *Offer till 30 June 2023	Terms and conditions apply, please refer to: https://os.freightamigo.com/assets/files/StandardTradingTermsandConditionsofFREIGHTAMIGOSERVICESLIMITED.pdf	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution for offer details.</li> <li>For more details, please visit the merchant's website at enquiry@freightamigo.com or +852-2812 1686 /+852-2746 7829 during 9am-6pm (Mon-Fri) except public holiday.</li> </ol>
Linklogis provides China company search services	First 10 premium company searches free or charge, and up to 60% off subscription fee  *Offer till 30 June 2023	Terms and conditions apply, please refer to: https://corpstudio.linklogis.com.hk/static/media/PSA.c00e83e2.pdf	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution for offer details.</li> <li>For more details, please visit the merchant's website at <a href="http://linklogis.com.hk">http://linklogis.com.hk</a> or contact the merchant at <a href="scf@linklogis.com">scf@linklogis.com</a> or +852 3793 3338 during 9am-6pm (Mon-Fri) except public holiday.</li> </ol>
Sanuker Sanuker provides chatbot solution for eCommerce businesses	Free 60 minutes one-to-one onboarding session with product specialist, and up to 50% off for 6-month subscription fee  *Offer till 30 June 2023	Terms and conditions apply, please refer to: https://www.stellabot.com/terms-of-service	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution for offer details.</li> <li>For more details, please contact the merchant at support@stellabot.com or at WhatsApp at +1 (323) 539 7194.</li> </ol>

Merchant	Promotion Details	Specific Terms and Conditions	Redemption Method
THE GULU supports e-coupon creation for retail businesses	Free to sign up THE GULU application (Original price: HKD1,000)  Free promotion for once on (a) The GULU's platform, (b) WeChat mini program, (c) The GULU's Facebook, and (d) The GULU's Instagram (IG)  Only 8 % charge on e-Coupon transaction, exclusive to HSBC Smart Solution users (Original price: 15%)  *Offer till 31 August 2022	Terms and conditions apply, please refer to: https://www.thegulu.com/merchant_terms_html	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution to obtain promo code.</li> <li>For more details, please visit the merchant's website at https://www.thegulu.com/or contact the merchant at cs@thegulu.com</li> </ol>
SHIPANY  ShipAny provides comprehensive and automated logistics services for e-commerce.	Free handling fee for any transactions  *Exclusive offer to HSBC Smart Solution. Merchants only need to pay the shipping fee.  *Offer till 30 June 2022	Terms and conditions apply, please refer to: https://www.shipany.io/terms/	<ol> <li>Please go to "Product Centre" after log-on to HSBC Smart Solution to obtain promo code.</li> <li>The promotion offer would be applied automatically</li> <li>For more details, please visit the merchant's website at-https://www.shipany.io/ or contact the merchant at info@shipany.io</li> </ol>
SMARTHR SmartHR by HReasily is a one-stop HR tool, to automate and simplify your HR practices.	3 months' free trial  Up to 30% off monthly subscription fee  *Offer till 27 June 2022	Terms and conditions apply, please refer to: Privacy policy Terms and Conditions	<ol> <li>Please go to "HR Management" after log-on to HSBC Smart Solution for offer details.</li> <li>For more details, please contact the merchant at hello@hreasily.com or at +852 5803 6408.</li> </ol>