

AIRPORT LIMOUSINE SERVICE - BOOKING FORM

Tel: +852 3122 2322 Fax: +852 2851 2001

Email: hcc@aspirelifestyles.com



Book Online at <https://hsbc-commercial-card-limo.vipdesk.com/>

or

Complete the below booking form and email to hcc@aspirelifestyles.com

Please note that the limousine booking must be made at least **24 hours in advance** and **up to a maximum of 90 days** prior to pick-up.

CONTACT / PASSENGER INFORMATION

Acknowledgement with payment link and confirmation will be e-mailed to the contact person and the passenger.

CONTACT PERSON		PASSENGER	
Name:		Name:	
Contact No.:		Mobile No.:	
Email:		Email:	

*Please ensure the provided contact number(s) can be reached during scheduled pick-up time/upon flight arrival.

BOOKING DETAILS (please the appropriate box)

Date: <i>Example - 01/Jan/2017</i>	____ / ____ / ____ DD MMM YYYY	Transfer:	<input type="checkbox"/> Arrival (From HKIA) <input type="checkbox"/> Departure (To HKIA)
Pick-up Time/Flight ETA:		No. of Passenger(s)	
Flight No.		No. of Luggage <i>Please see Important Notes</i>	____ x Check-in + ____ x Carry-on
Pick-up Address / Destination Address:			
Car Type (Extra fee applies):	<input type="checkbox"/> 4-seater sedan <input type="checkbox"/> 6-seater MPV	<i>Extra HKD 50 applies if a specific vehicle type is selected</i>	
Additional Requests & Other Instructions:			
<i>E.g. Extra en-route stopover & address (see below for applicable charges)</i>			

- By submitting this booking form, you have agreed to the Terms and Conditions listed on this booking form.
- HK\$250 will be charged for one-way airport limousine transfer services.
- The service is available on a first-come-first-served basis and is subject to availability.
- Cardholder has to complete the payment process by using the unique payment link in the acknowledgement email. Booking is confirmed ONLY after confirmation e-mail has been received.

For details please refer to our Terms & Conditions.

Important Notes:

- (1) Amendment must be made at least 5 hours in advance of service.
- (2) Cancellation must be made at least 24 hours in advance of service.
- (3) Full payment including surcharges will be charged for no-show, cancellation made less than 24 hrs or amendment made less than 5 hrs of service.
- (4) Waiting Time:
 - Arrival: maximum waiting period shall be 75 minutes from flight landing time.
 - Departure: maximum waiting period shall be 15 minutes from the agreed pick-up time.
 - Additional HKD 200/hour will be applied from the 76th minute (arrival) / 16th minute (departure) onward and is subject to Cardholder's consent and operational availability at time of request.
- (5) Surcharges:
 - Midnight: HKD100 per transfer for pick-up between 00:01 and 06:00.
 - Stopover: HKD100 each en-route stopover and must be requested at time of booking.
- (6) Luggage capacity is based on the luggage compartment of the assigned vehicle. As a general reference, the capacity of a 4-seater sedan is 2 standard size suitcases (22" X 12" X 30") and a 6-seater MPV is a total of 4 standard size suitcases.
- (7) Please contact Limousine Driver or Aspire Lifestyles at 852 3122 2322, the dedicated servicing line for HSBC Commercial Card Limousine, should passenger(s) be unable to meet-up the designated driver at the pick-up location (Hong Kong International Airport arrival hall A/B for arrival transfer) or no show charge may be applicable.

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Terms & Conditions

1. HK\$250 exclusive flat rate covers the driver service, luggage handling, fuel, tunnel and bridge tolls. The offer is applicable to HSBC Corporate MasterCard and HSBC World Business MasterCard issued by "The Hong Kong and Shanghai Banking Corporation Ltd" in Hong Kong ("HSBC").
2. The travelling route is subject to the sole discretion of the limousine services providers.
3. Full payment (HKD250 and surcharges) will be charged for cancellation less than 24 hours in advance, any no-show and/or amendment of booking made with less than 5 hours in advance.
4. Vehicle model used for providing the Service is subject to availability. The Service Provider reserves the right to replace any vehicle when necessary. For specific vehicle type request by Cardholder, an additional fee of HK\$50 per trip will be charged.
5. For arrival and departure pick up at Cardholder's designated time, the maximum waiting period shall be 15 minutes. Subject to Cardholder's consent and operational availability, the waiting period can be extended from the 16th minute onwards for an additional fee of HKD200 per hour.
6. If Cardholder chooses to be picked up upon the Estimated Time of Arrival (ETA), the maximum waiting period shall be 75 minutes from the flight landing time. Subject to Cardholder's consent and operational availability, the waiting period can be extended from the 76th minute onwards for an additional fee of HKD200 per hour.
7. A one-time complimentary meet & greet service will be provided for each airport or hotel pick up. For each meet & greet service at ferry port/train station and/or extra service at airport/hotel, HKD100 will be charged.
8. HKD100 surcharge will be levied for pick-up between 00:01 and 06:00.
9. HKD100 surcharge will be levied for any en-route stopover. Any en-route stopover must be requested at the time of booking. Last minute requests will not be entertained. Definition of an en-route stop is subject to the discretion of the limousine service providers.
10. Payment must be settled by the eligible cards and the charges will be billed by Aspire Lifestyles of International SOS Assistance (HK) Ltd.
11. Aspire Lifestyles and its limo service providers reserve the right to suspend or refuse service to any passenger or booking based on safety reasons and bad weather situation without any responsibility for any loss for passengers. Situation will include but not limit to typhoon, rainstorm, road conditions, safety of any passenger, driver or road user, stowage of overload / oversized / irregular luggage items. Please contact Aspire Lifestyles at 852 3122 2322 for details
12. All scheduled limousine services will be suspended under the following conditions: (1) when Typhoon Signal No. 8 or above or Black Rainstorm Warning is in force and, (2) within 2 hours from the time Typhoon Signal No. 8 or Black Rainstorm Warning is cancelled.
13. Cardholders understand and accept that Aspire Lifestyles is not the direct supplier of limousine transfer services. Aspire Lifestyles shall bear no liability relating to any aspect of the services, including without limitation, the quality, the supply, the descriptions of goods and/or services provided by the limousine services providers, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct in connection with the promotion of the limousine transfer or in making available the service.
14. Luggage must be safely secured in a closed trunk/luggage compartment for services to be rendered. As a general reference, the luggage capacity of a 4-seater sedan is 2 standard size suitcases (22" X 12" X 30") and a 6-seater MPV is a total of 4 standard size suitcases.
15. HSBC and Aspire Lifestyles reserve the right to alter, extend or terminate the offer and amend the terms and conditions at any time without notice. In case of disputes in connection with this offer, the decision of HSBC and Aspire Lifestyles shall be final.