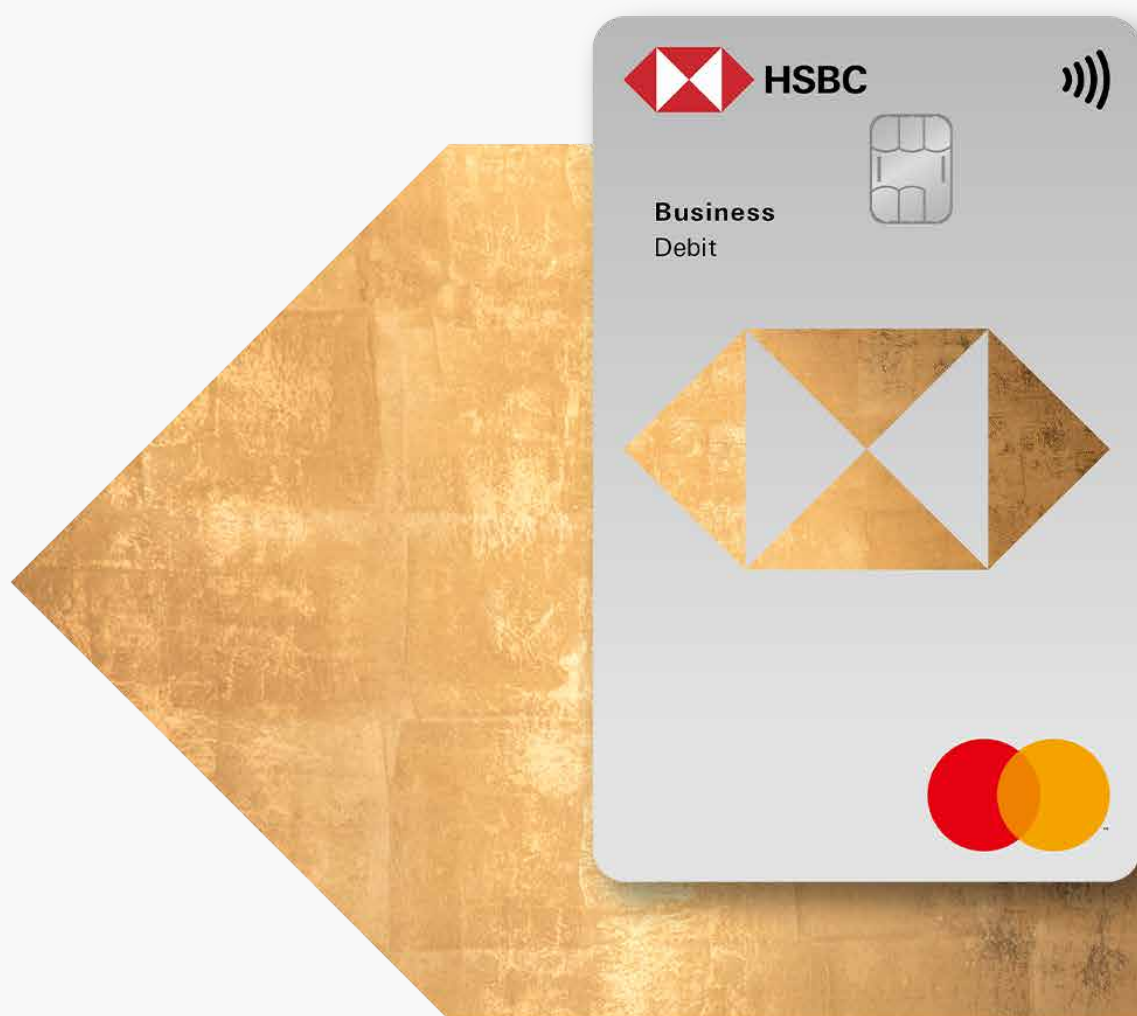


HSBC Business Debit Mastercard®

Activating and managing your card on
HSBC HK Business Express mobile app

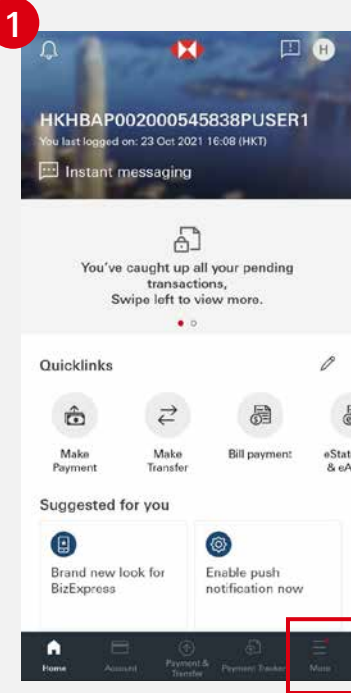
User guide



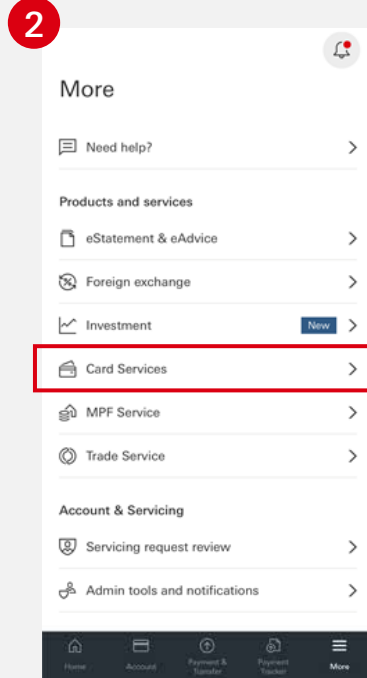
HSBC

| Opening up a world of opportunity

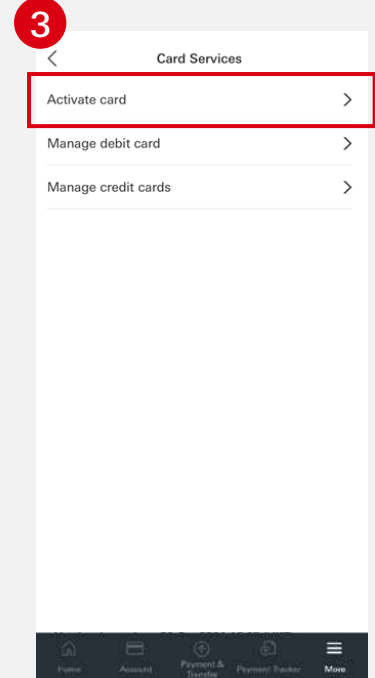
Activate your debit card



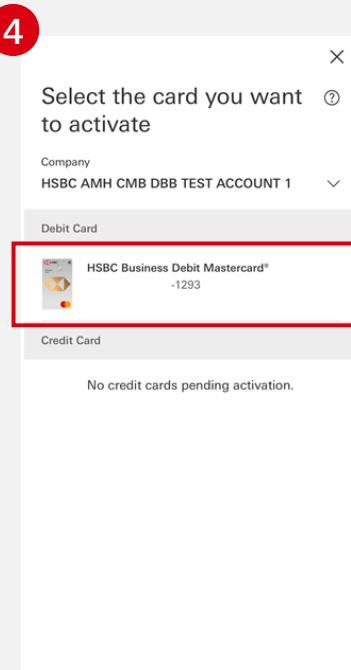
Log on to HSBC HK Business Express mobile app, then click "More".



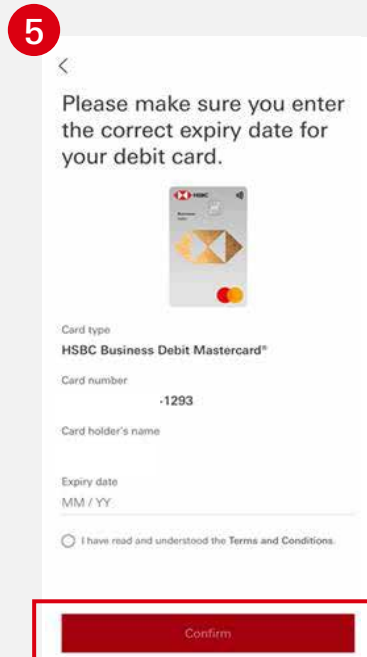
Select "Card Services".



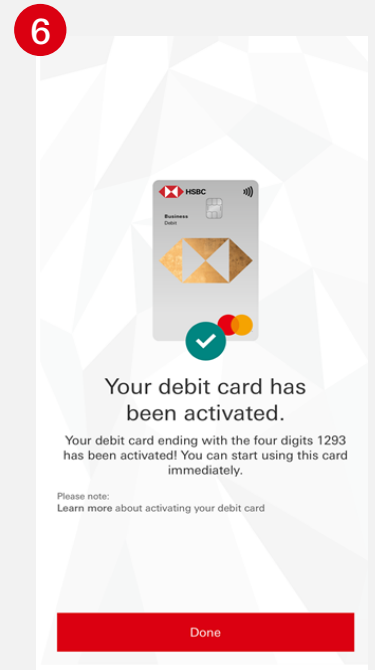
Select "Activate card".



Select the debit card you want to activate.

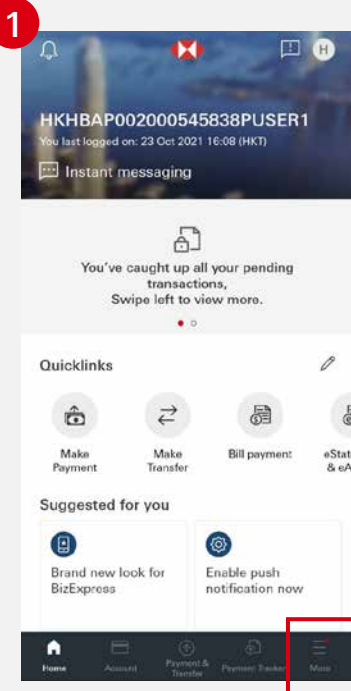


Enter your card details for authentication, then click "Confirm".

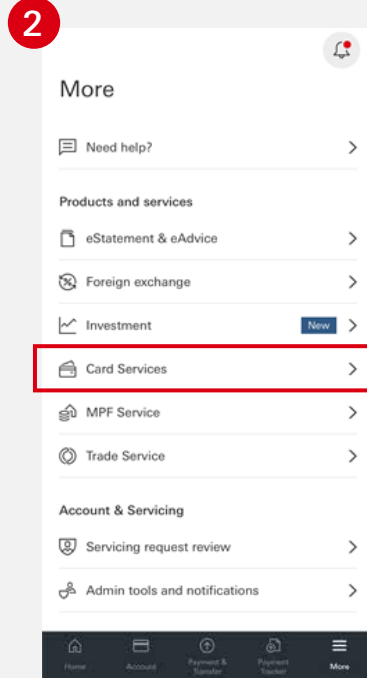


Your debit card has been activated.

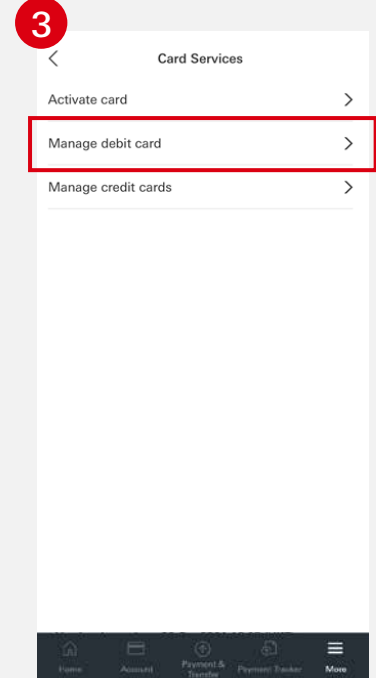
Manage your debit card



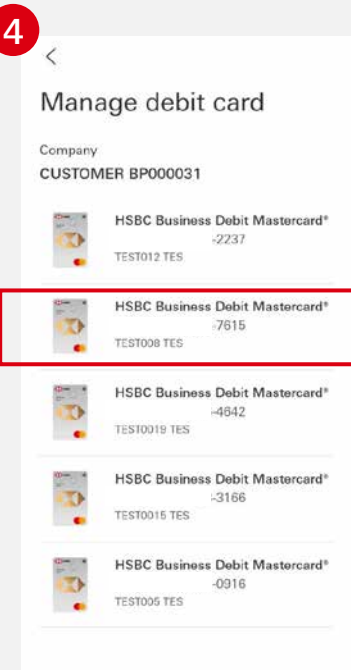
Log on to HSBC HK Business Express mobile app, then click "More".



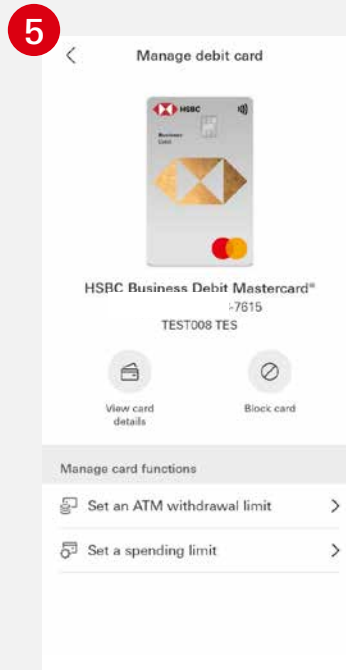
Select "Card Services".



Select "Manage debit card".

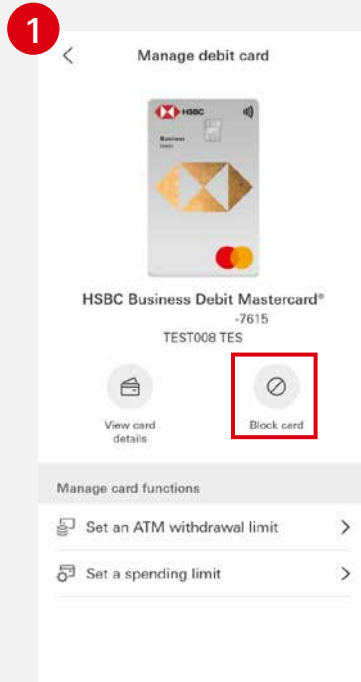


Choose the card you want to manage on the "Manage debit card" page.

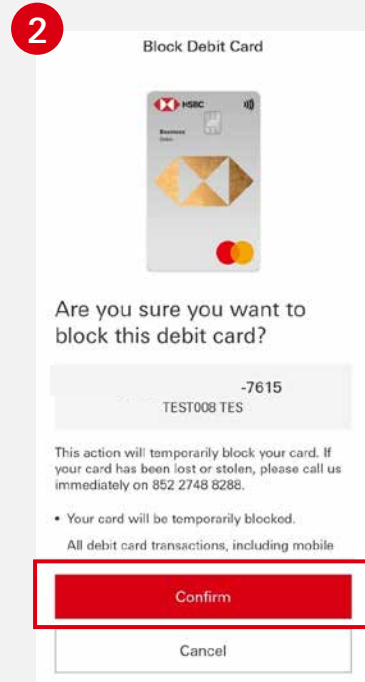


You will be directed to a landing page to manage your chosen card.

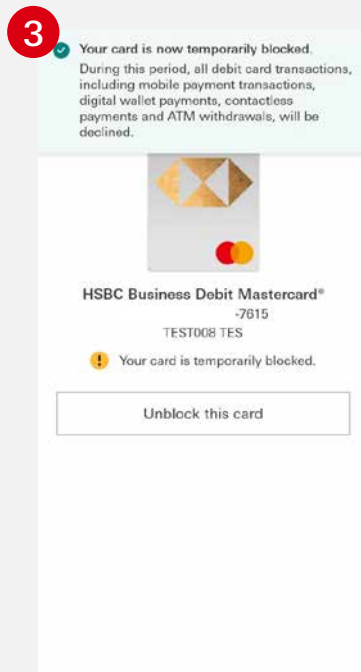
Temporarily block your card



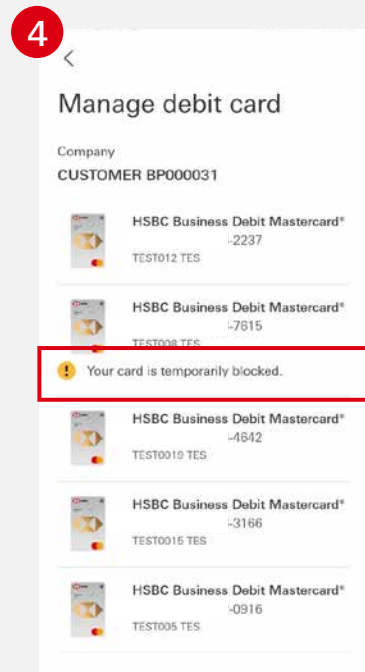
Select the card you want to block temporarily then click "Block card".



Click "Confirm".

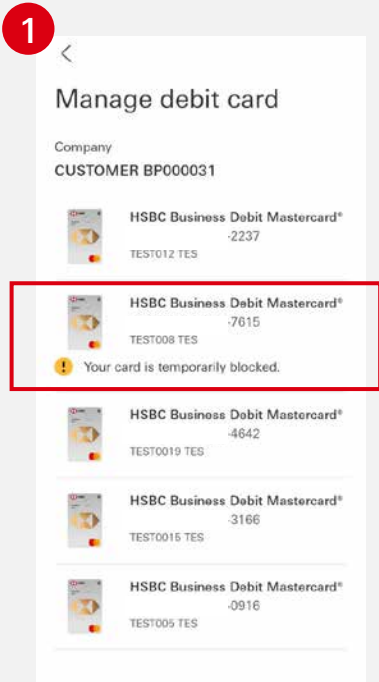


A confirmation message will be shown upon successful completion of the above steps.

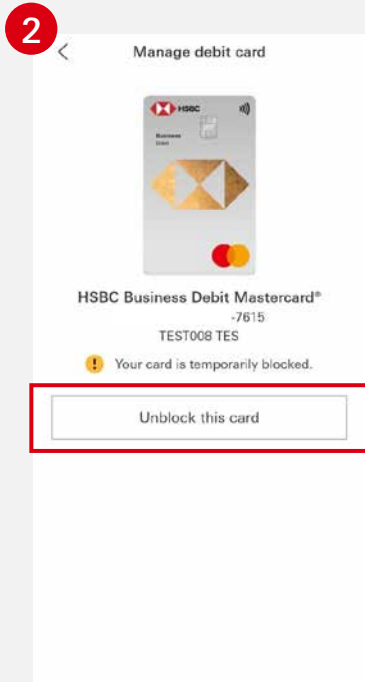


The status of your card will be updated on the "Manage debit card" page.

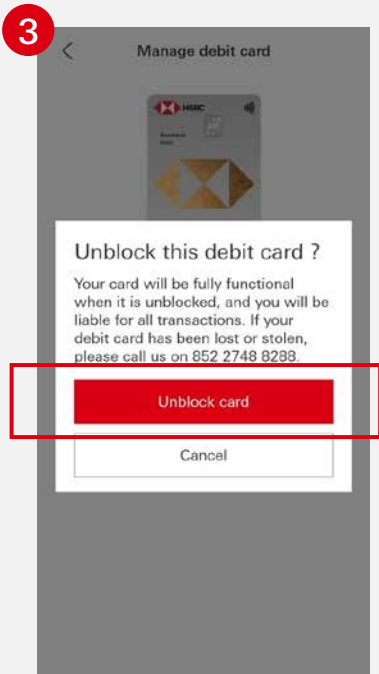
Unblock your card



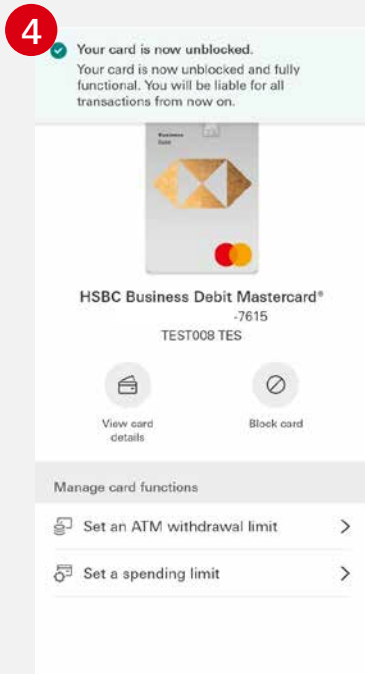
Select the card you want to unblock.



Click “Unlock this card”.

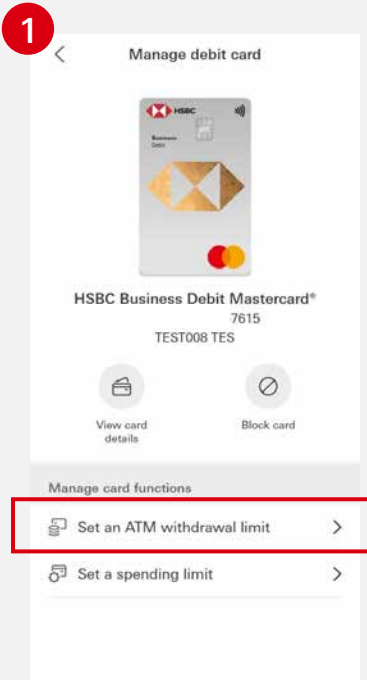


Confirm by clicking “Unlock card”.

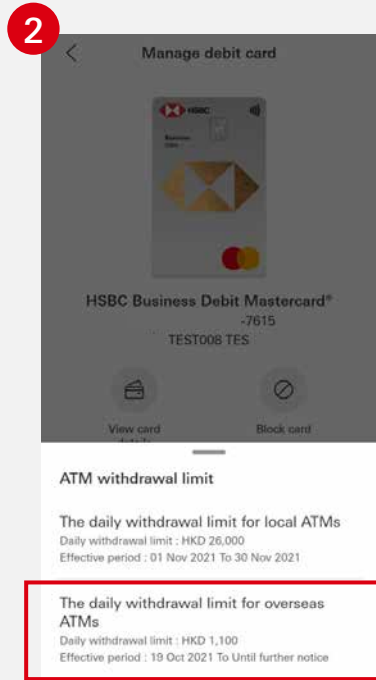


A confirmation message will be shown upon successful completion of the above steps.

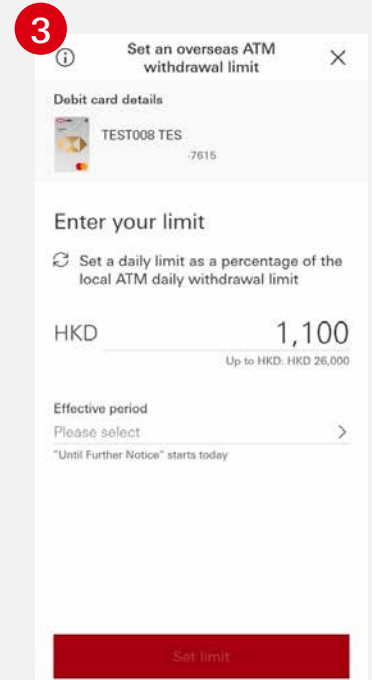
Set an overseas ATM withdrawal limit for your card



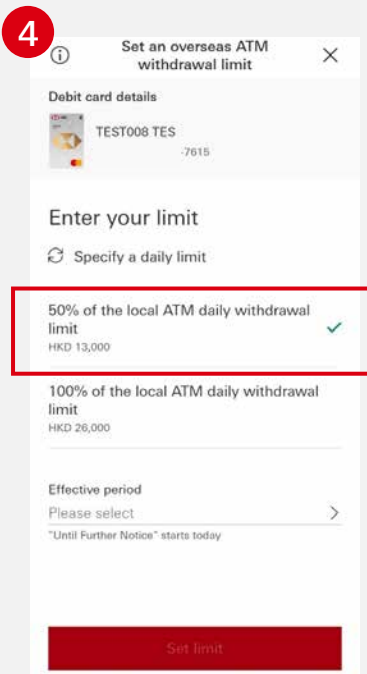
Select a card, then click
“Set an ATM withdrawal limit”.



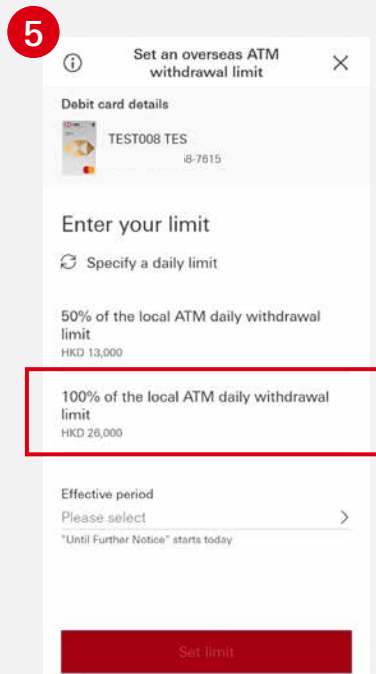
Select “The daily withdrawal
limit for overseas ATMs”.



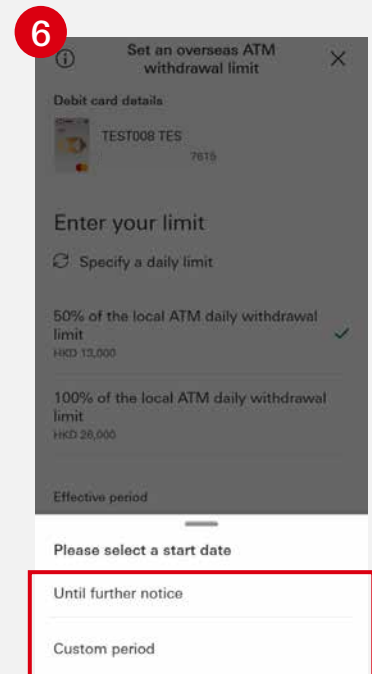
To set the limit, you can:
A. Enter a limit;



or **B. Select “50% of the
local ATM daily withdrawal
limit” as your limit;**



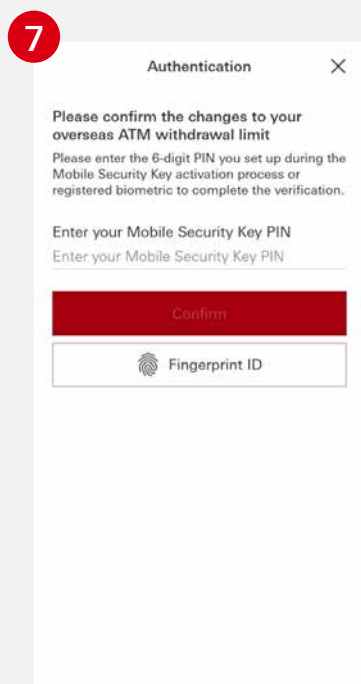
or **C. Select “100% of the
local ATM daily withdrawal
limit” as your limit.**



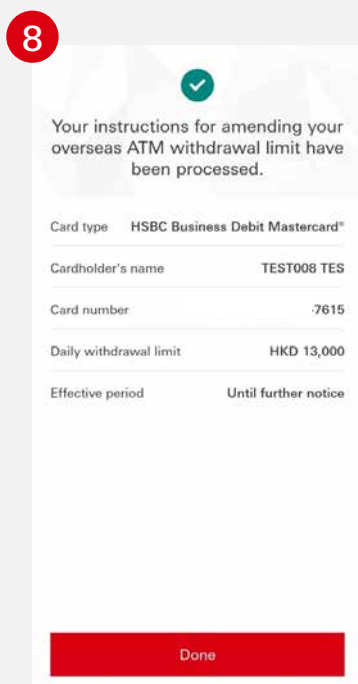
To set the effective period,
you can select:

- **Until further notice;** or
- **Custom period**

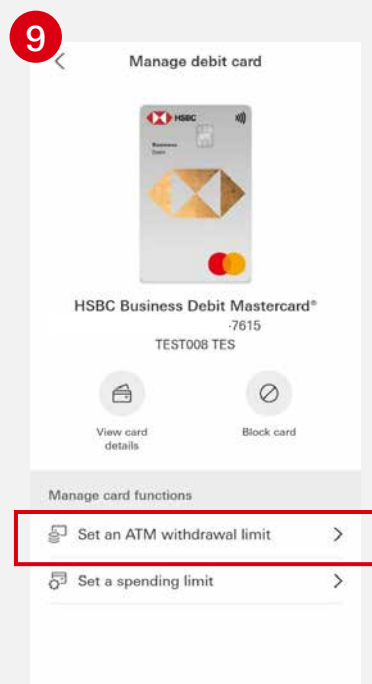
If you select “Custom period”, you
may choose a start and end date
from the calendar.



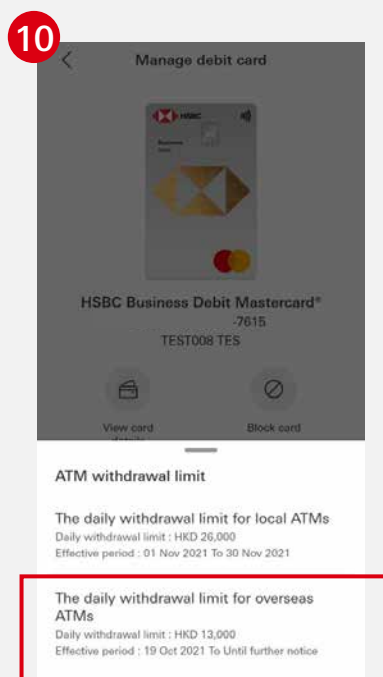
Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.

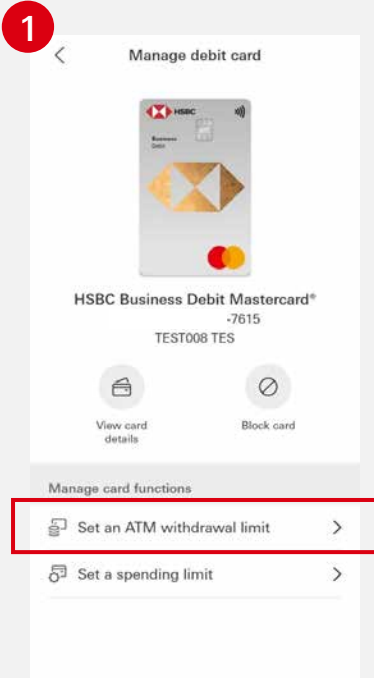


Return to the "Manage debit card" page, select "Set an ATM withdrawal limit".

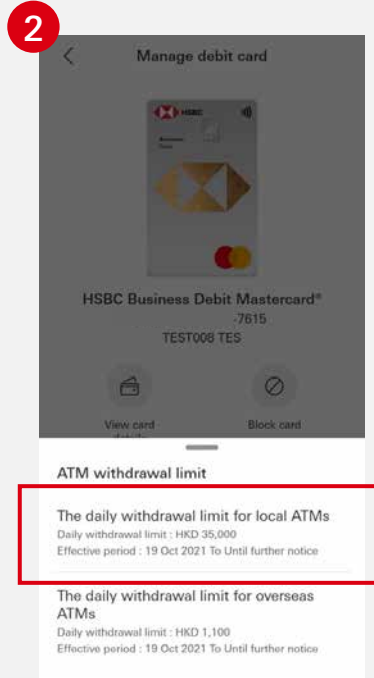


View your updated daily withdrawal limit for overseas ATMs.

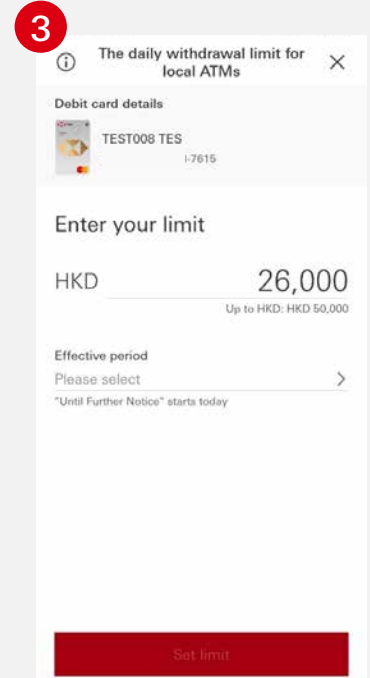
Set a local ATM withdrawal limit for your card



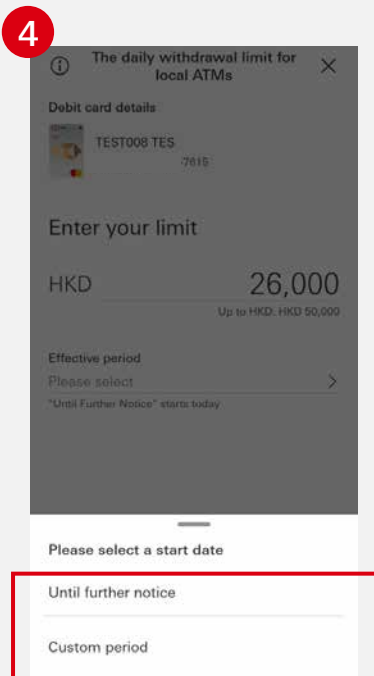
Select a card, then click
“Set an ATM withdrawal limit”.



Select “The daily withdrawal limit for local ATMs”.

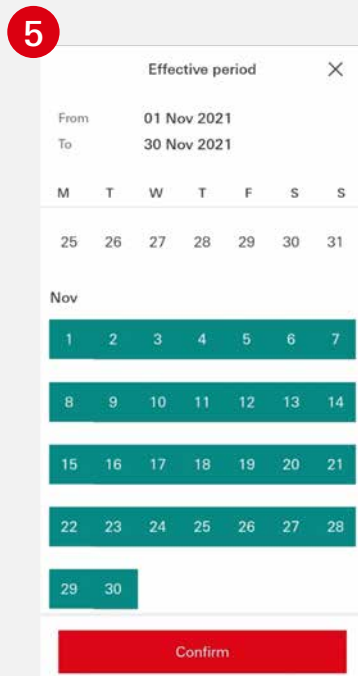


Enter your withdrawal limit.

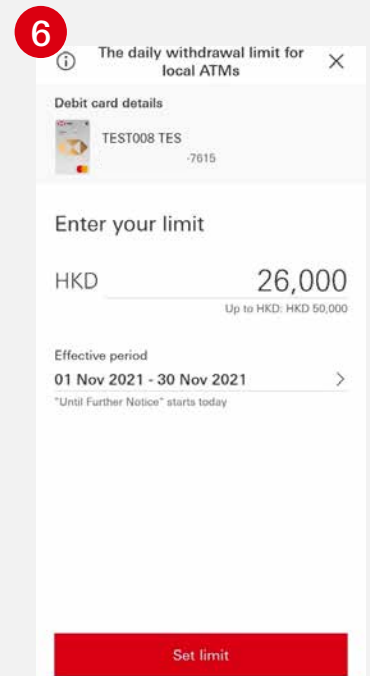


To set the effective period,
you can select:

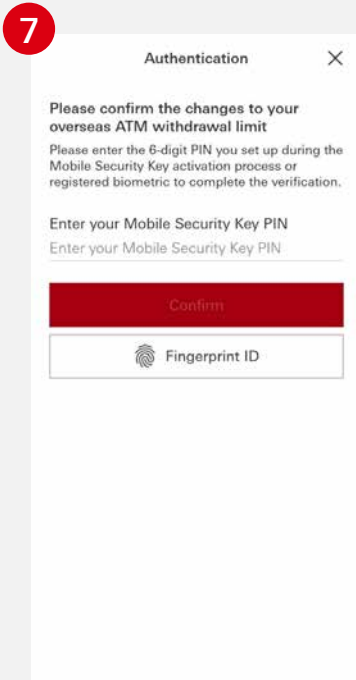
- **Until further notice;** or
- **Custom period**



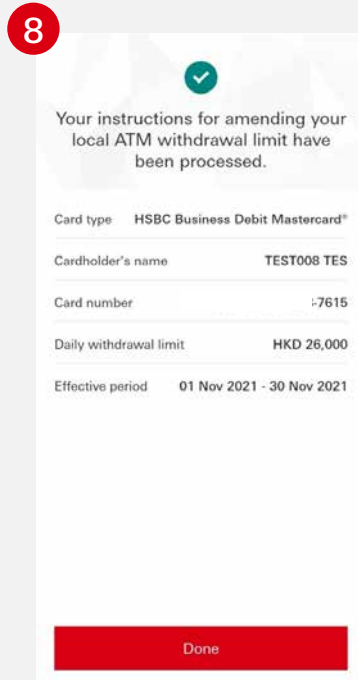
If you select “Custom period”,
you may choose an effective
start and end date from
the calendar.



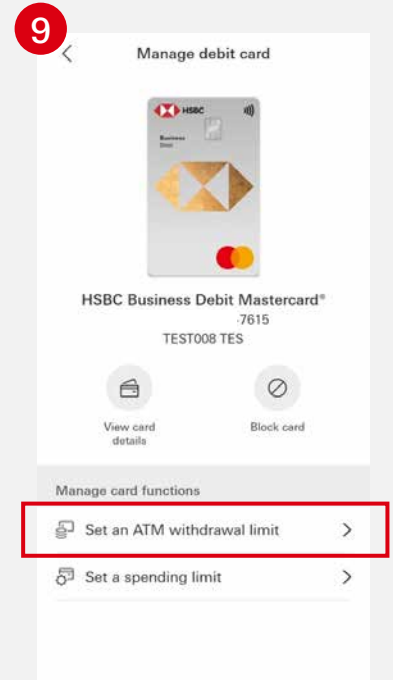
Review the updated daily
withdrawal limit and
effective period.



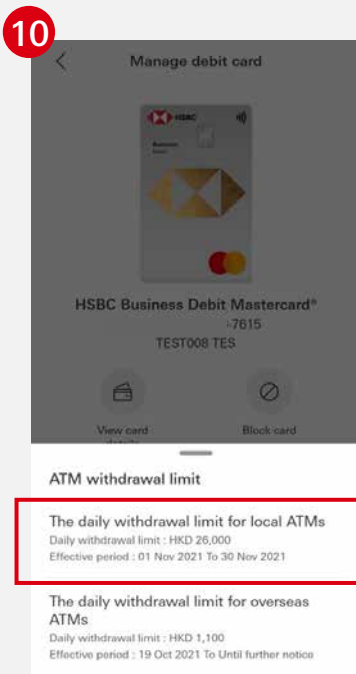
Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.



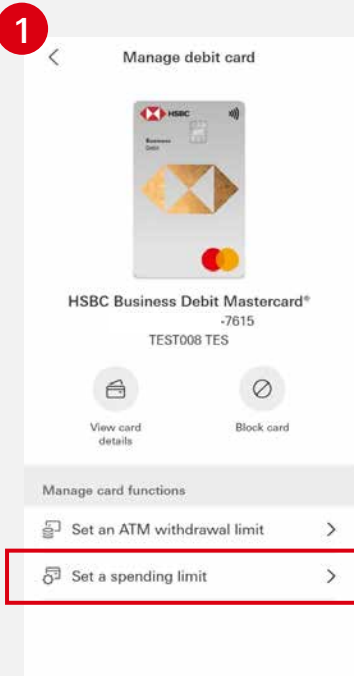
Return to the "Manage debit card" page, select "Set an ATM withdrawal limit".



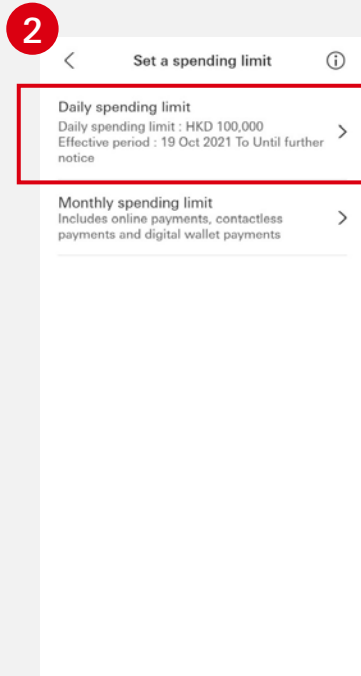
View your updated daily withdrawal limit for local ATMs.

Set a daily spending limit for your card

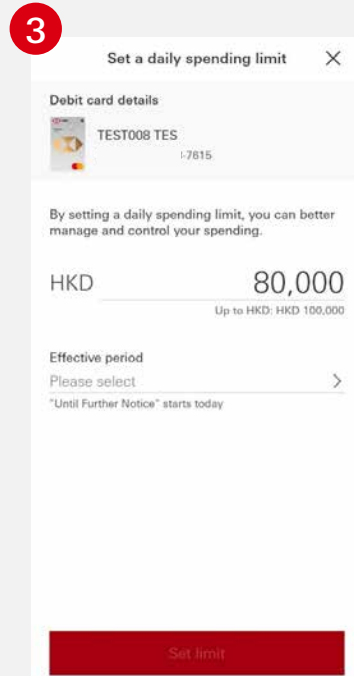
The maximum daily spending limit is HKD200,000 per card.



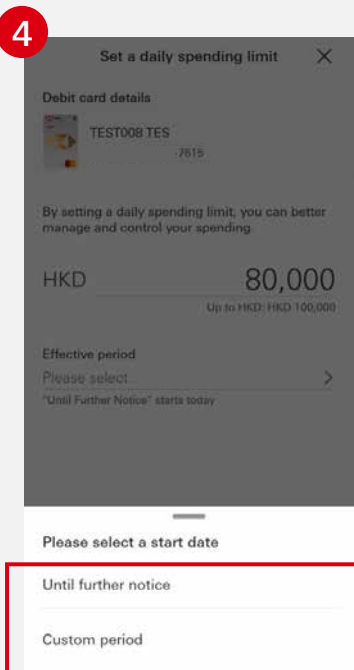
Select a card, then click "Set a spending limit".



Select "Daily spending limit".

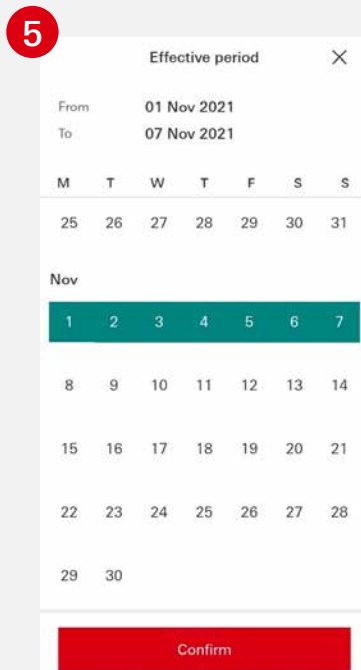


Enter your daily spending limit.

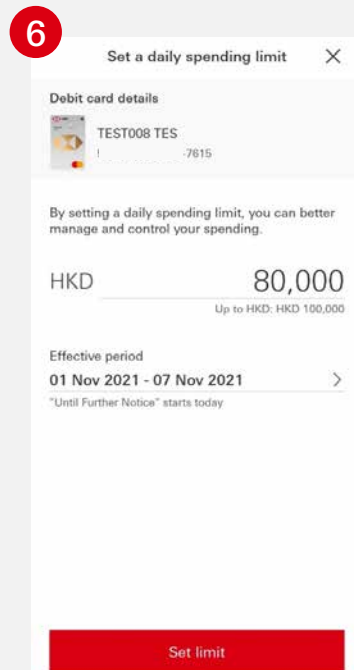


To set the effective period, you can select:

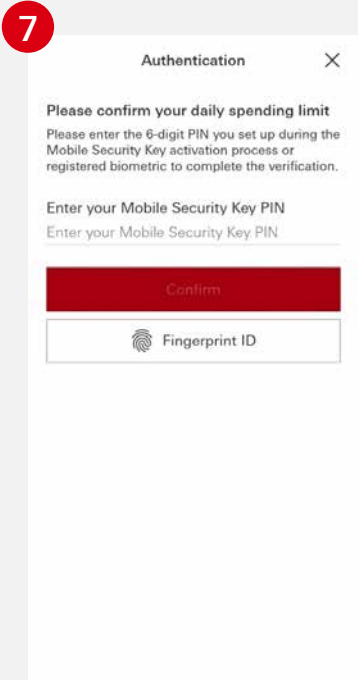
- **Until further notice**; or
- **Custom period**



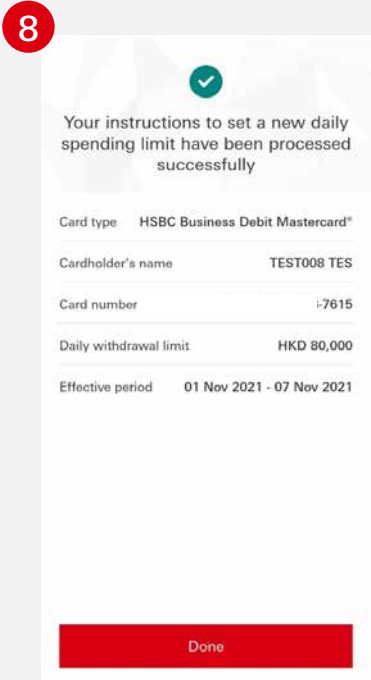
If you select "Custom period", you may choose an effective start and end date from the calendar.



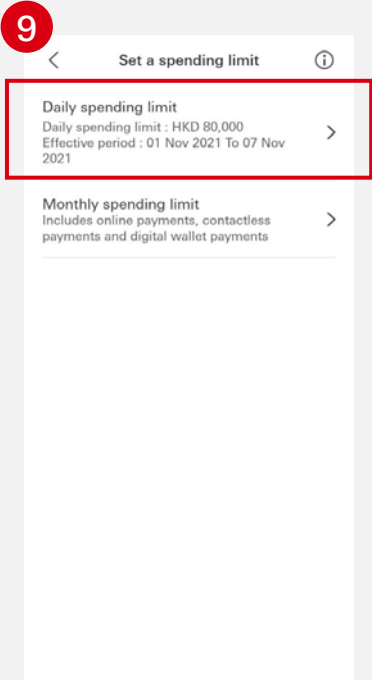
Review the updated daily spending limit and effective period.



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



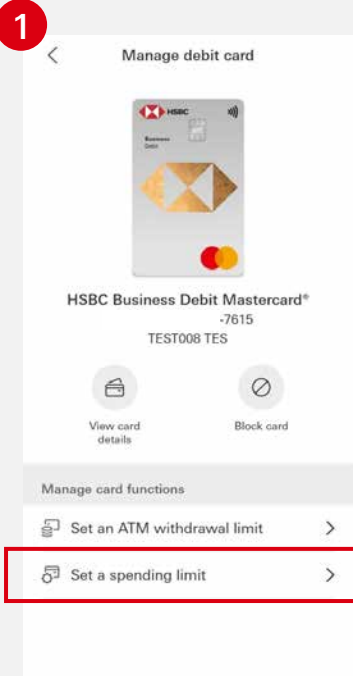
A confirmation message will be shown upon successful authentication.



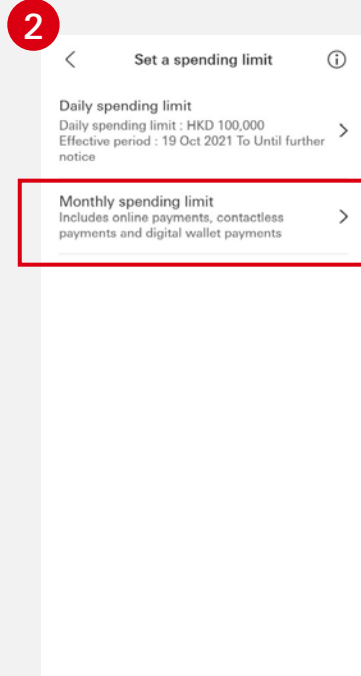
Return to the "Manage debit card" page, select "Daily spending limit" to view your updated daily spending limit.

Set a monthly spending limit for your card

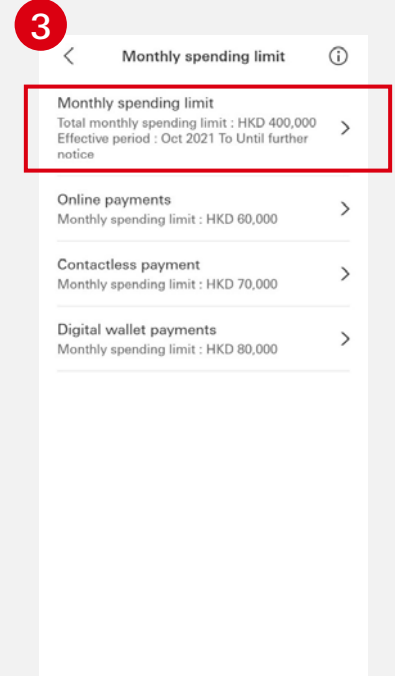
The maximum monthly spending limit is HKD5,000,000 per card.



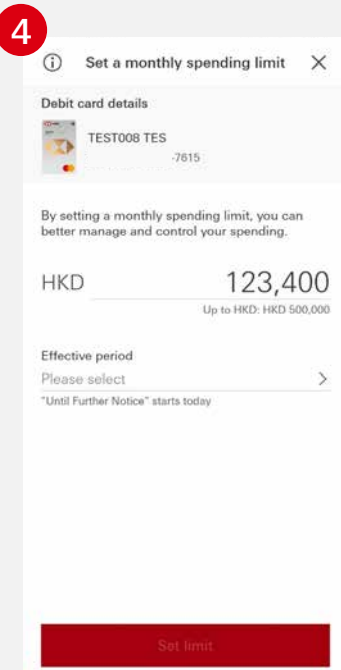
Select a card, then click "Set a spending limit".



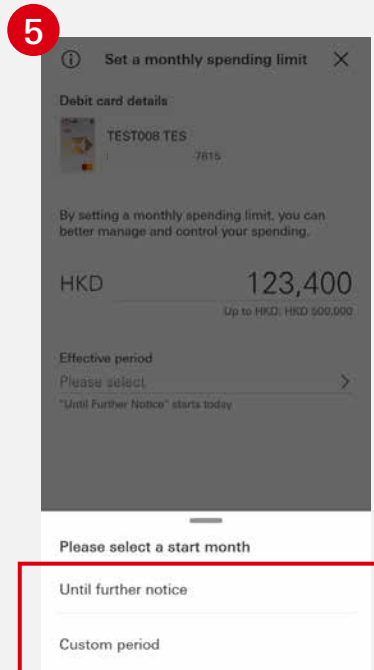
Select "Monthly spending limit".



Select "Monthly spending limit".

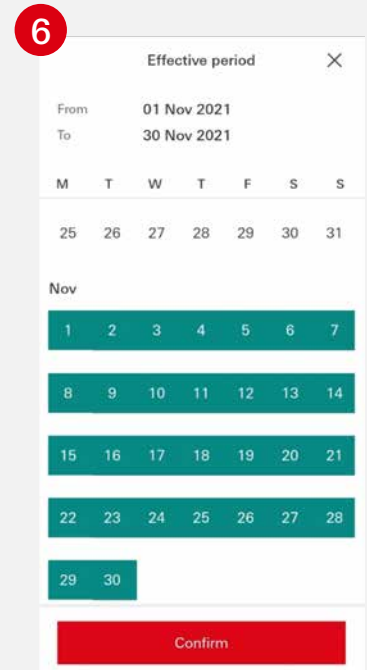


Enter your monthly spending limit.



To set the effective period, you can select:

- **Until further notice**; or
- **Custom period**




If you select "Custom period", you may choose an effective start and end date from the calendar.

7

Set a monthly spending limit

Debit card details

TEST008 TES

7615

By setting a monthly spending limit, you can better manage and control your spending.

HKD

123,400

Up to HKD: HKD 500,000

Start Month

11 / 2021

>

End Month

02 / 2022

>

Set limit

Review the updated monthly spending limit and effective period.

8

Authentication

Please confirm your new monthly spending limit

Please enter the 6-digit PIN you set up during the Mobile Security Key activation process or registered biometric to complete the verification.

Enter your Mobile Security Key PIN

Enter your Mobile Security Key PIN

Confirm

Fingerprint ID

Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

9

Your instructions to set a new monthly spending limit have been processed successfully.

Card type

HSBC Business Debit Mastercard®

Cardholder's name

TEST008 TES

Card number

7615

Monthly spending limit

HKD 123,400

Effective period

Nov 2021 - Feb 2022

Done

A confirmation message will be shown upon successful authentication.

10

Monthly spending limit

Monthly spending limit

Total monthly spending limit : HKD 123,400

Effective period : Nov 2021 To Feb 2022

Online payments

Monthly spending limit : HKD 60,000

Contactless payment

Monthly spending limit : HKD 70,000

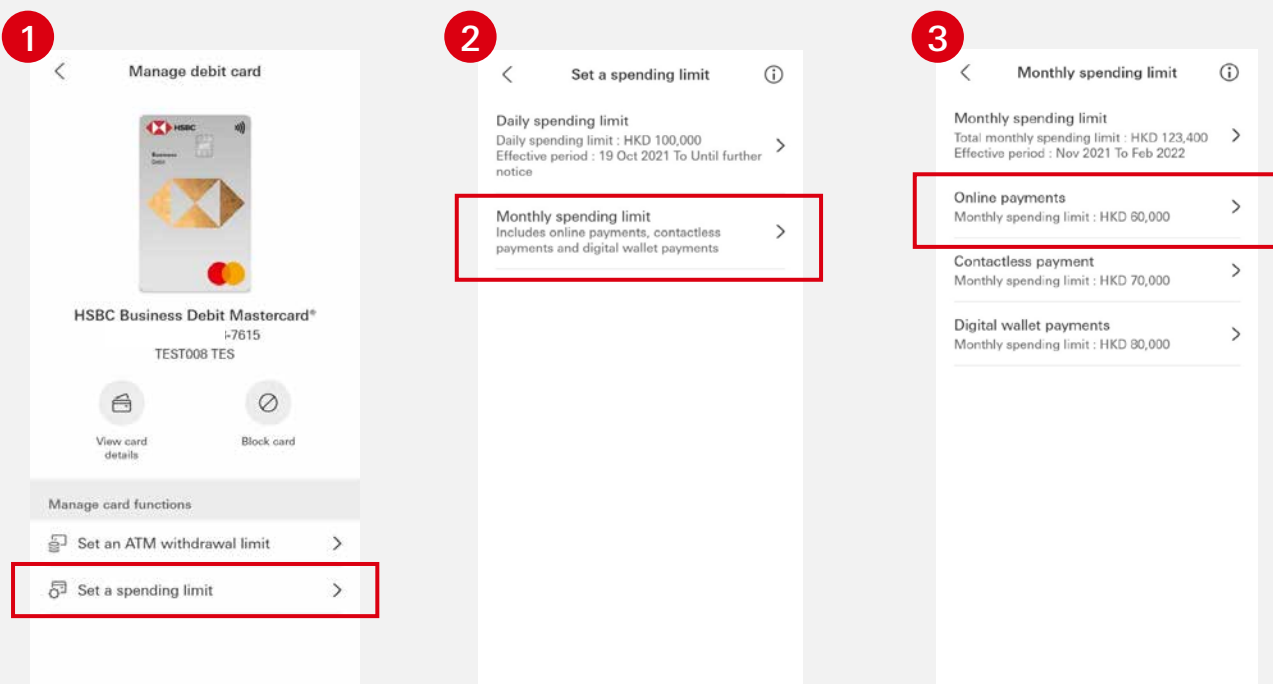
Digital wallet payments

Monthly spending limit : HKD 80,000

Return to the “Manage debit card” page, select “Monthly spending limit” to view your updated monthly spending limit.

Enable and set a monthly spending limit for online payments

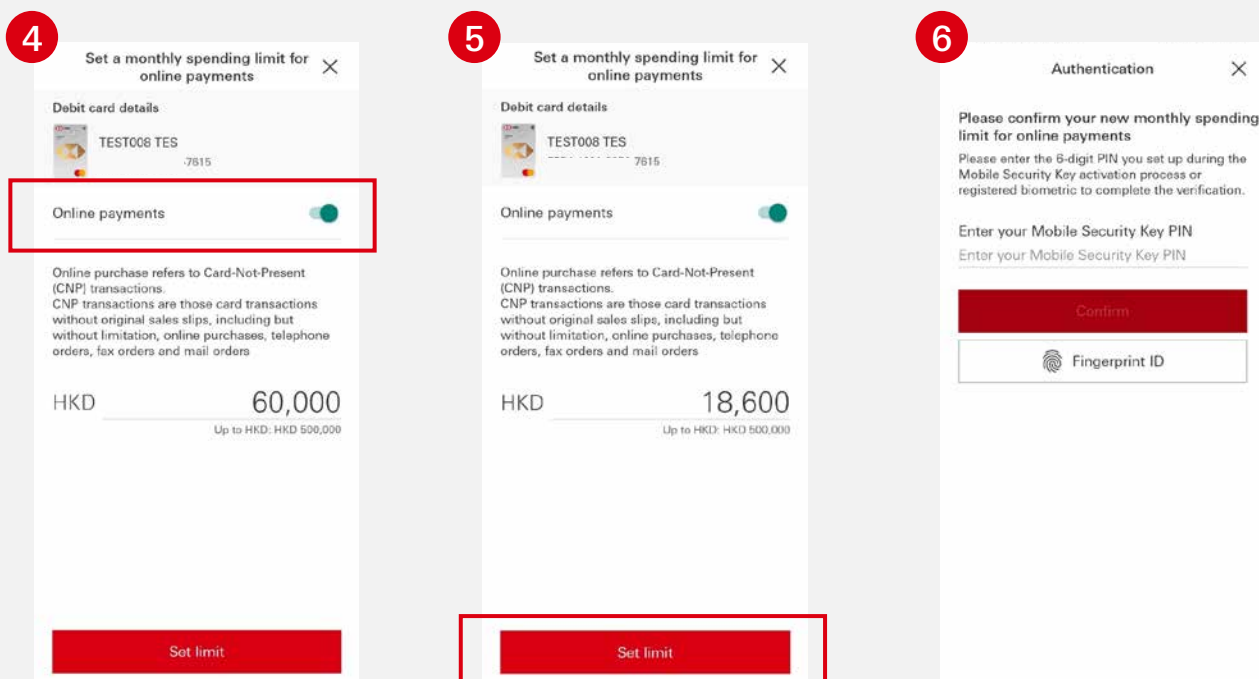
The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



Select a card, then click "Set a spending limit".

Select "Monthly spending limit".

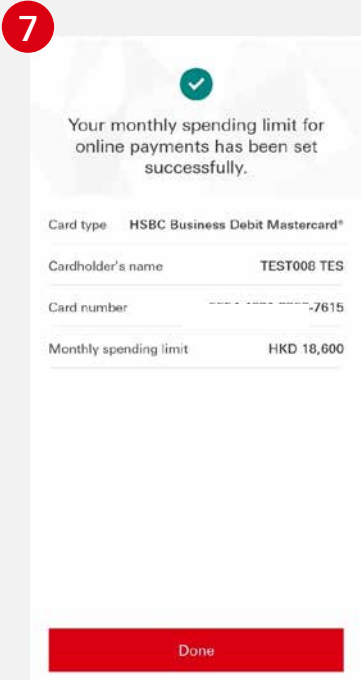
Select "Online payments".



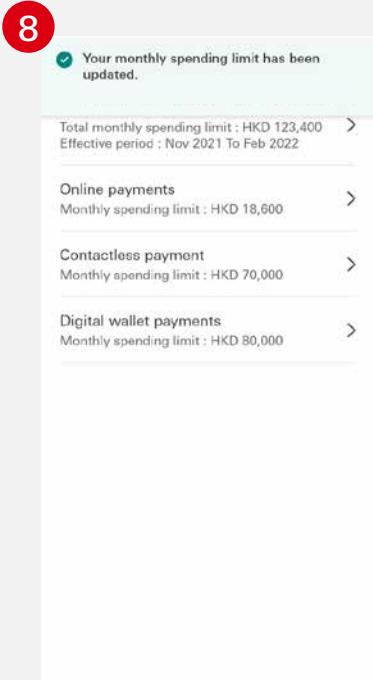
Enable "Online payments", then enter the monthly spending limit for online payments.

Click "Set limit" to confirm changes.

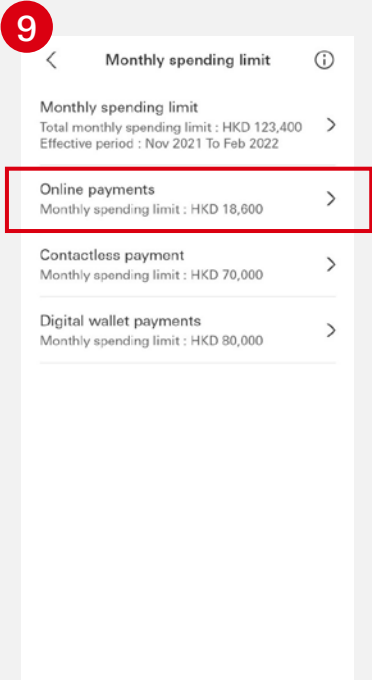
Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.

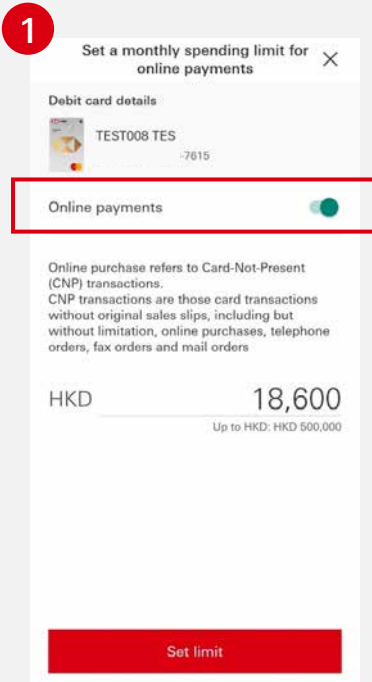


A pop-up reminder will inform you of the updated monthly spending limit for online payments.

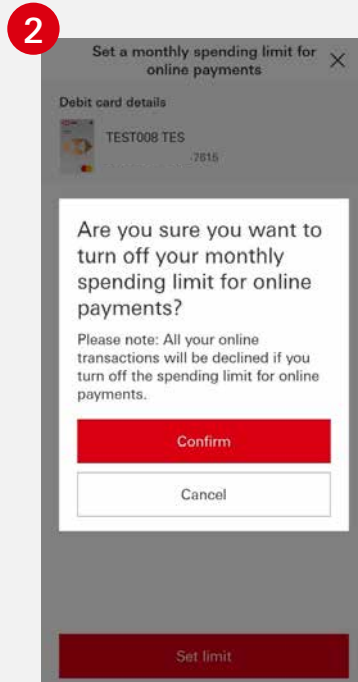


Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated online payments monthly spending limit.

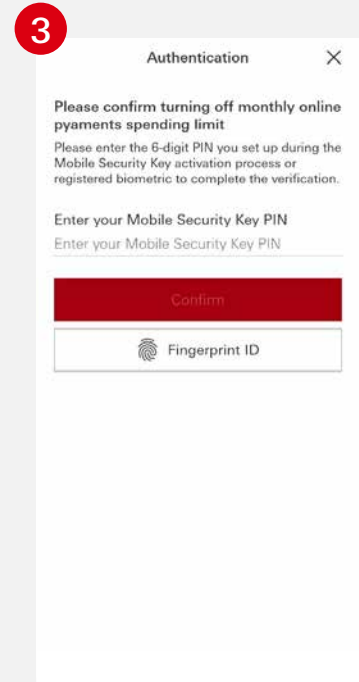
Disable online payments



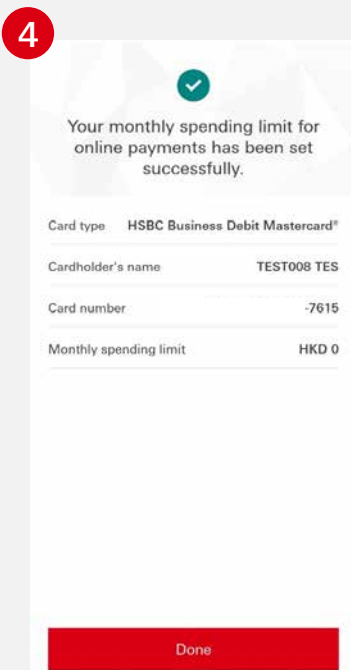
Select a card, then click "Online payments". Toggle the button to disable "Online payments".



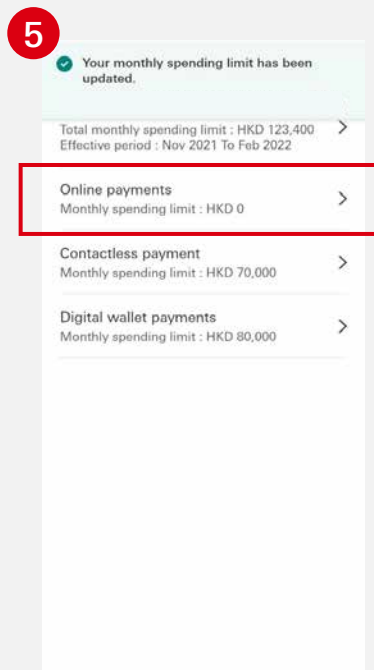
Click "Confirm".



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.

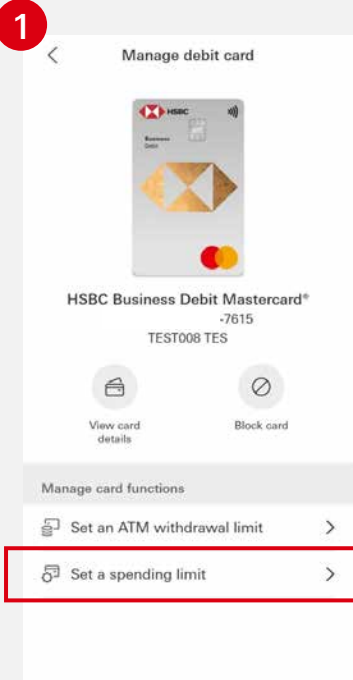


Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated Online Payments monthly spending limit.

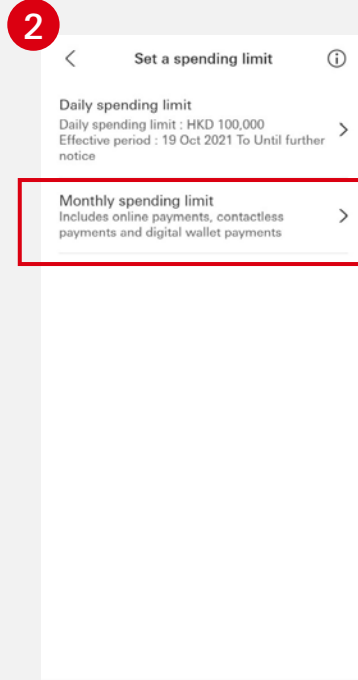
Once "Online payments" has been disabled, the limit will be reset to zero.

Enable and set a monthly spending limit for contactless payments

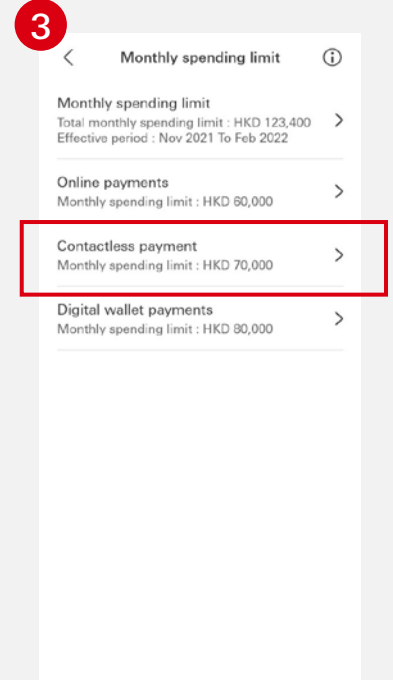
The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



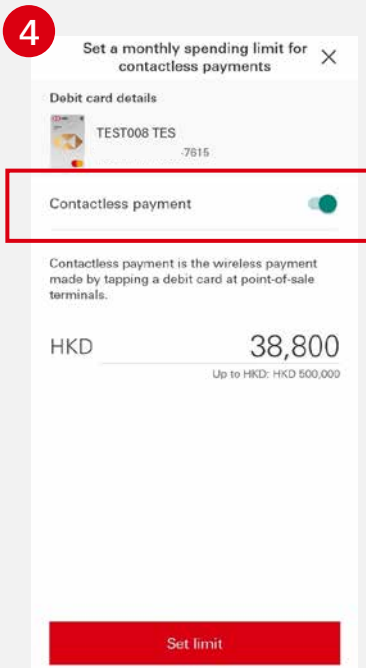
Select a card, then click "Set a spending limit".



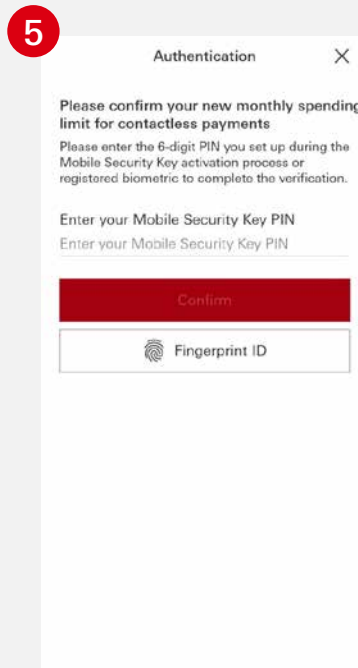
Select "Monthly spending limit".



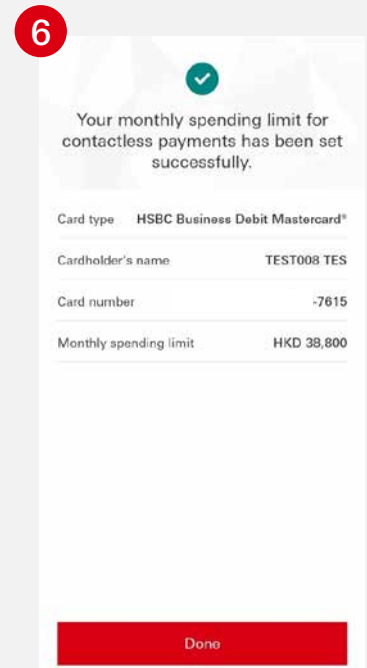
Select "Contactless payment".



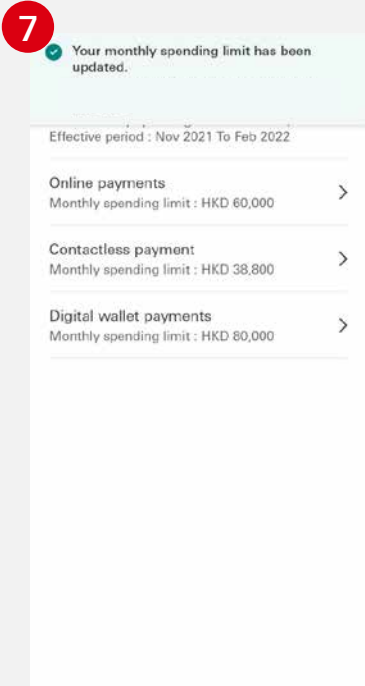
Enable "Contactless payment" and enter the monthly spending limit for contactless payments. Click "Set limit" to confirm changes.



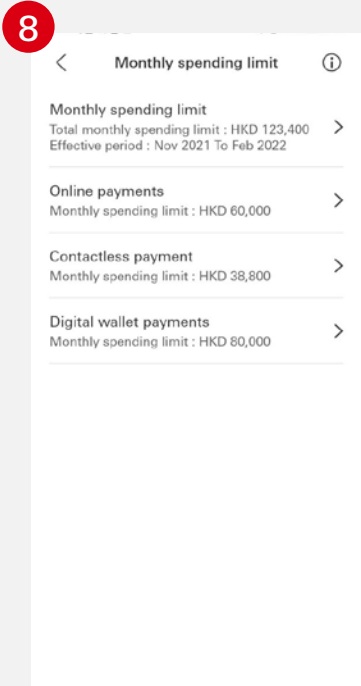
Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.

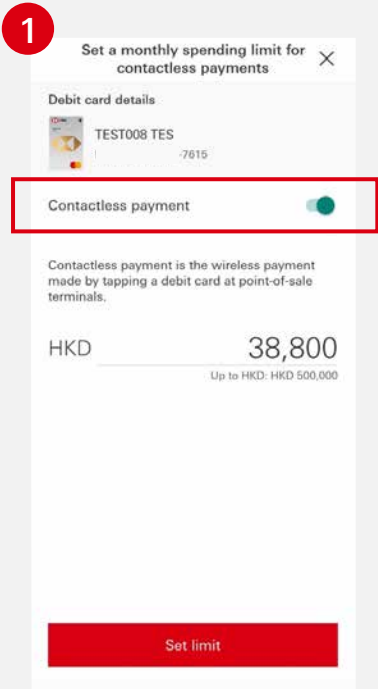


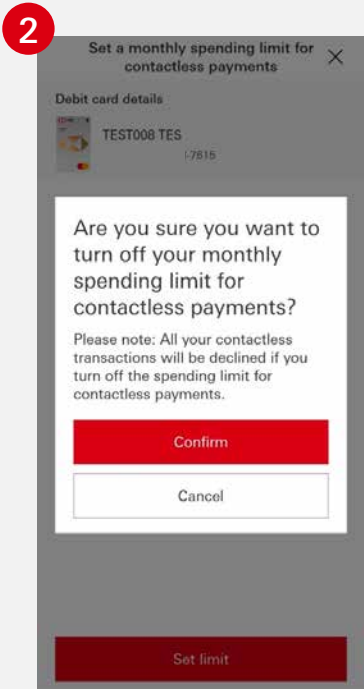
A pop-up reminder will inform you of the updated monthly spending limit for contactless payments.

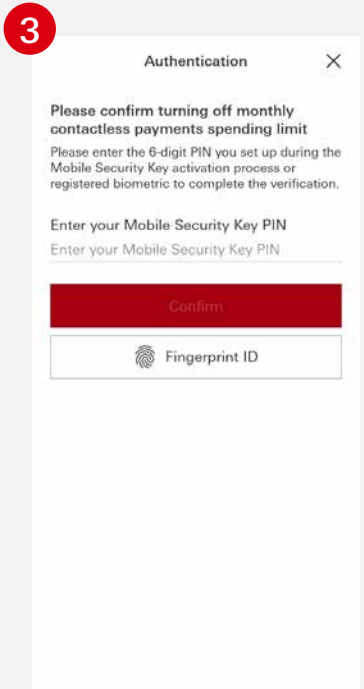


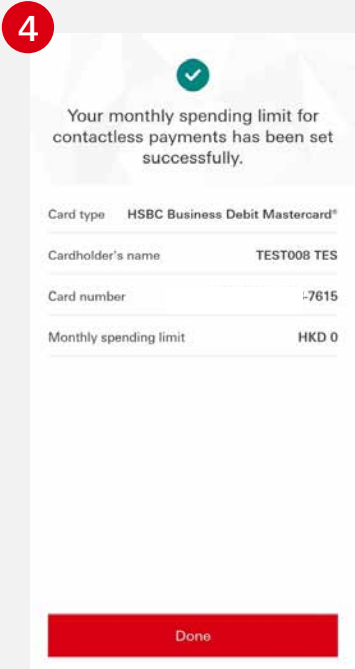
Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated contactless payments monthly spending limit.

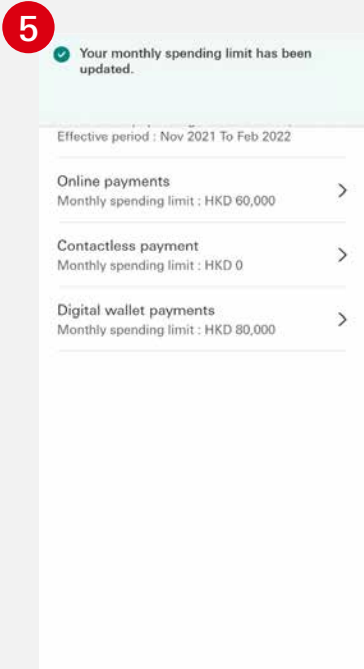
Disable contactless payments

- 

Select a card, then click "Contactless payment". Enter the spending limit and toggle the button to disable "Contactless payment".
- 

Click "Confirm".
- 

Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.
- 

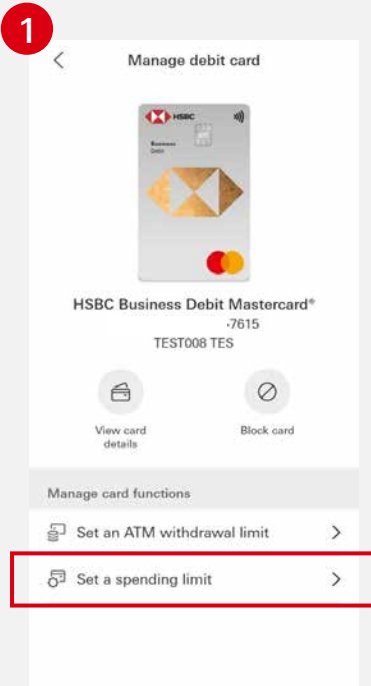
A confirmation message will be shown upon successful authentication.
- 

Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated contactless payments monthly spending limit.

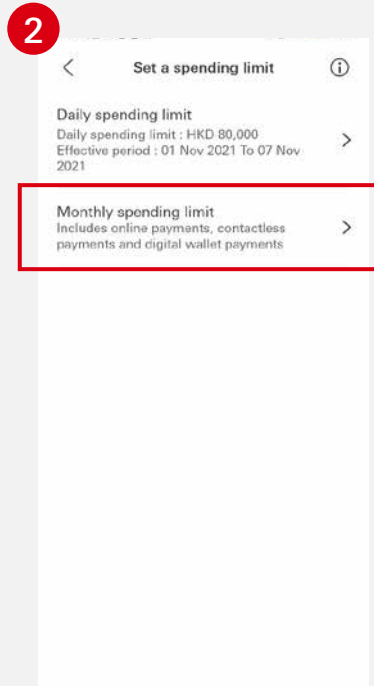
Once "Contactless Payment" has been disabled, the limit will be reset to zero.

Enable and set a monthly spending limit for digital wallet payments

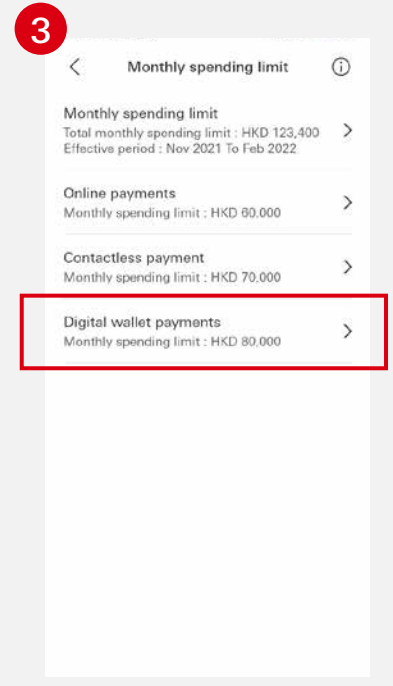
The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



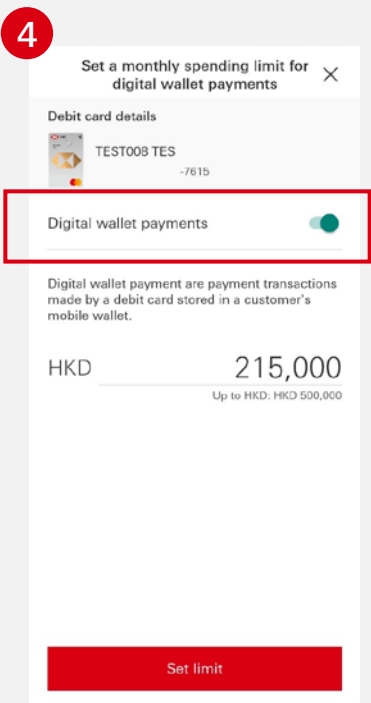
Select a card, then click "Set a spending limit".



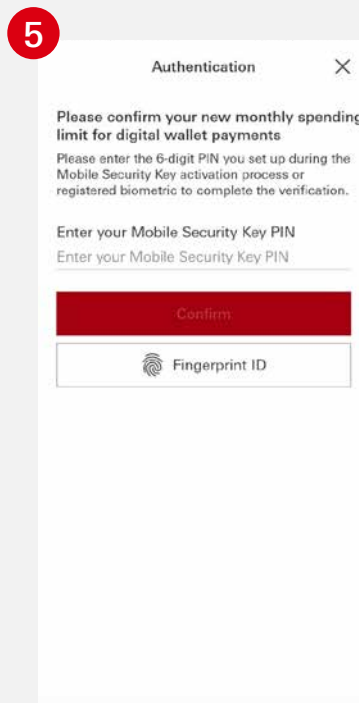
Select "Monthly spending limit".



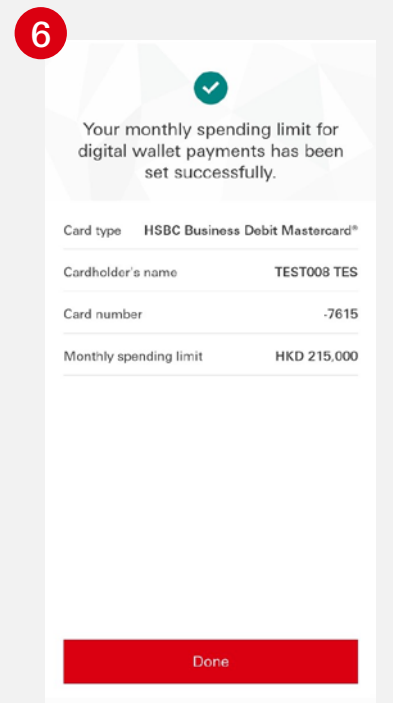
Select "Digital wallet payments".



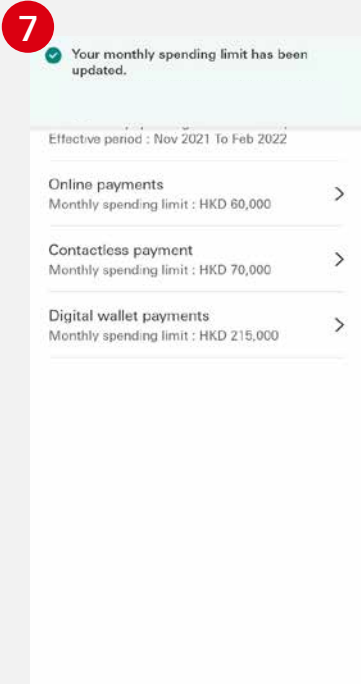
Enable "Digital wallet payments" and enter the monthly spending limit for digital wallet payments. Click "Set limit" to confirm changes.



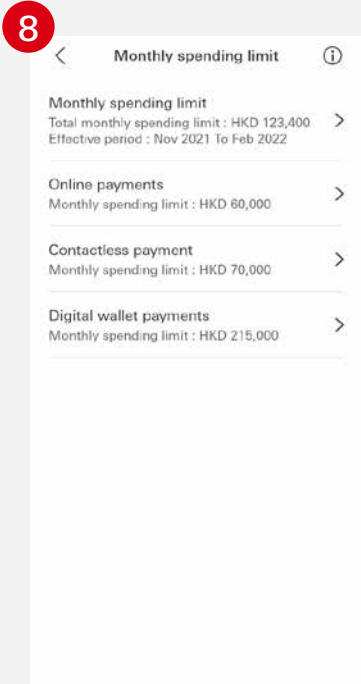
Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.

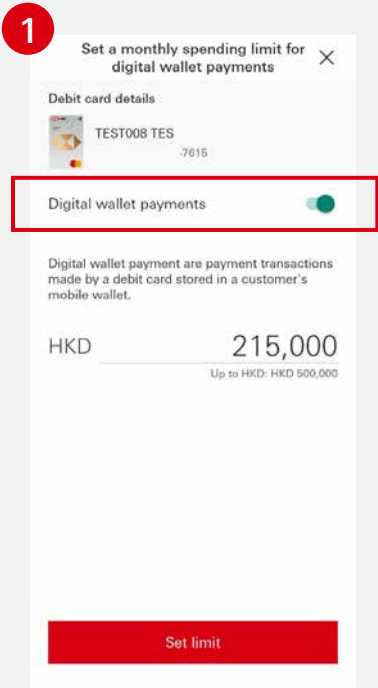


A pop-up reminder will inform you of the updated monthly spending limit for digital wallet payments.

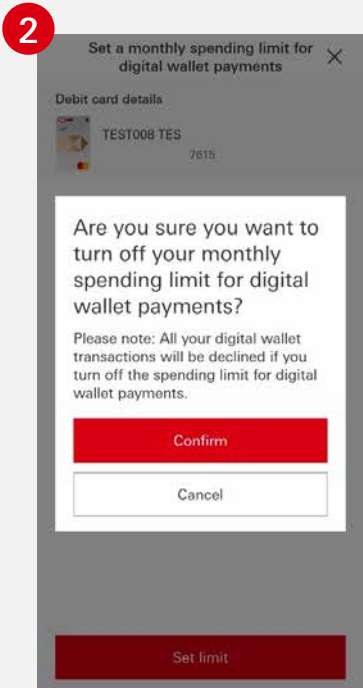


Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated digital wallet payments monthly spending limit.

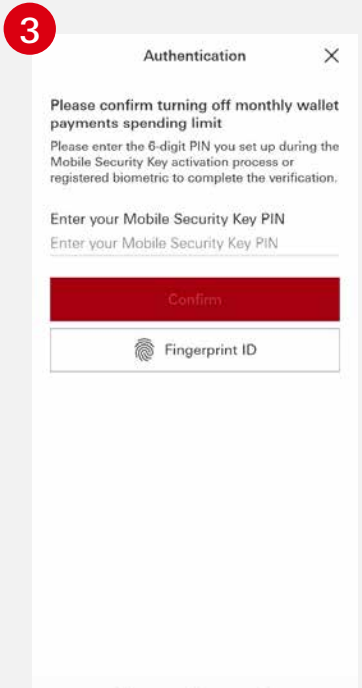
Disable digital wallet payments



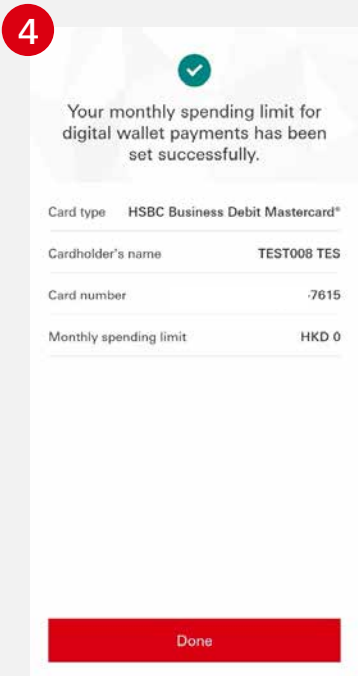
Select a card, then click "Digital wallet payments". Toggle the button to disable "Digital wallet payments".



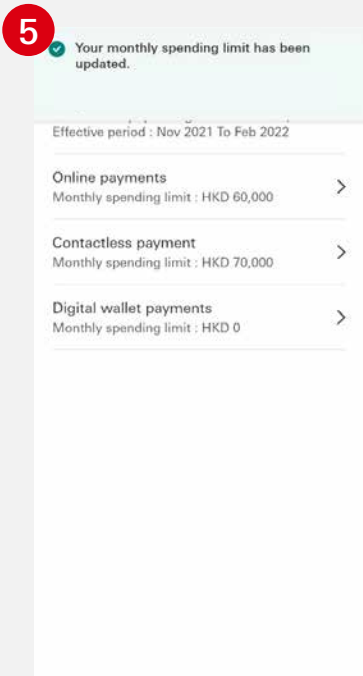
Click "Confirm".



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



A confirmation message will be shown upon successful authentication.



Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated digital Wallet Payments monthly spending limit.

Once "Digital Wallet Payments" has been disabled, the limit will be reset to zero.

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BDC-UG/SEP24