HSBC Business Debit Mastercard®

Activating and managing your card on HSBC HK Business Express mobile app

User guide





Activate your debit card



Log on to HSBC HK Business Express mobile app, then click "More".



Select the debit card you want to activate.

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More	
Need help?	>
Products and services	
eStatement & eAdvice	>
S Foreign exchange	>
- Investment	New >
🖨 Card Services	>
ණ MPF Service	>
Trade Service	>
Account & Servicing	
Servicing request review	>
Admin tools and notifications	>
	100

Select "Card Services".



Enter your card details for authentication, then click "Confirm".



Select "Activate card".



Your debit card has been activated.

Manage your debit card



Log on to HSBC HK Business Express mobile app, then click "More".



Choose the card you want to manage on the "Manage debit card" page.

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More	
Need help?	>
Products and services	
eStatement & eAdvice	>
S Foreign exchange	>
- Investment	New >
Card Services	>
gû MPF Service	>
⑦ Trade Service	>
Account & Servicing	
Servicing request review	>
Admin tools and notifications	>
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Select "Card Services".



You will be directed to a landing page to manage your chosen card.



Select "Manage debit card".

Temporarily block your card



Select the card you want to block temporarily then click "Block card".

0	Your card is now temporarily blocked. During this period, all debit card transactions,
	including mobile payment transactions, digital wallet payments, contactless payments and ATM withdrawals, will be declined.
	HSBC Business Debit Mastercard*
	-7615
	TEST008 TES
	Your card is temporarily blocked.
	Unblock this card

A confirmation message will be shown upon successful completion of the above steps.



Click "Confirm".



The status of your card will be updated on the "Manage debit card" page.

Unblock your card



Select the card you want to unblock.



Confirm by clicking "Unblock card".



Click "Unblock this card".



A confirmation message will be shown upon successful completion of the above steps.

Set an overseas ATM withdrawal limit for your card



Select a card, then click "Set an ATM withdrawal limit".

Debit card details	
TEST008 TES -7615	
Enter your limit	
\widehat{C} Specify a daily limit	
50% of the local ATM daily with limit HKD 13,000	drawal 🗸
100% of the local ATM daily with limit HKD 26,000	hdrawal
Effective period	
Please select	>
"Until Further Notice" starts foday.	

or B. Select "50% of the local ATM daily withdrawal limit" as your limit;



C Specify a daily limit
S0% of the local ATM daily withdrawal
limit
HKD 13,000
100% of the local ATM daily withdrawal
limit
HKD 26,000
Effective period
Please select
Vuntil Further Notice" starts today

or C. Select "100% of the local ATM daily withdrawal limit" as your limit.



I o set the effective period you can select:

Until further notice; or
 Custom period

If you select "Custom period", you may choose a start and end date from the calendar.



 Vour instructions for amending your overseas ATM withdrawal limit have been processed.

 March Vigne
 HSBC Business Debit Mastercard*

 Card type
 HSBC Business Debit Mastercard*

 Cardholder's name
 TEST008 TES

 Card number
 7615

 Daily withdrawal limit
 HKD 13,000

 Effective period
 Until further notice

A confirmation message will

be shown upon successful

authentication.

Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



View your updated daily withdrawal limit for overseas ATMs.

Return to the "Manage debit card" page, select "Set an ATM withdrawal limit".



Set a local ATM withdrawal limit for your card



Select a card, then click "Set an ATM withdrawal limit".

4	The daily withdrawal limit for X
l	Debit card details TEST008 TES 7615
l	Enter your limit
l	HKD 26,000
	Effective period Pileose soloct "Until Further Notice" starts today
	Please select a start date
	Custom period

To set the effective period, you can select:

Until further notice; or
 Custom period



Select "The daily withdrawal limit for local ATMs".

29	30					
22	23	24	25	26	27	28
15	16	17	18	19	20	21
8	9	10	11	12	13	14
1	2	3	4	5	6	7
Nov						
25	26	27	28	29	30	31
М	т	w	т	F	s	S
То		30 N	ov 202	1		
From		01 N	ov 202	1		
		Effe	ctive p	eriod		×

If you select "Custom period", you may choose an effective start and end date from the calendar.



Enter your withdrawal limit.

() Ine daily with loca	hdrawal limit for Il ATMs
Debit card details	
TESTOD8 TES	7615
Enter your lim	iit
НКД	26,00
	Up to HKD: HKD 50
Effective period	
01 Nov 2021 - 30 N	ov 2021
Until Further Notice star	s today

Review the updated daily withdrawal limit and effective period.



Your instructions for	amending your
been proce	essed.
Card type HSBC Busines	ss Debit Mastercard
Cardholder's name	TEST008 TES
Card number	-7615
Daily withdrawal limit	HKD 26,000



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.



Return to the "Manage debit card" page, select "Set an ATM withdrawal limit".



View your updated daily withdrawal limit for local ATMs.

Set a daily spending limit for your card

The maximum daily spending limit is HKD200,000 per card.



the calendar.

Until further notice; or **Custom period**

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		< Set a spendi
Your instructions to spending limit have I successf	set a new daily been processed ully	Daily spending limit Daily spending limit : HKD 6 Effective period : 01 Nov 20 2021
Card type HSBC Busines	s Debit Mastercard®	Monthly spending limit Includes online payments, of payments and digital wallet
Cardholder's name	TEST008 TES	
Card number	-7615	
Daily withdrawal limit	HKD 80,000	
Effective period 01 Nov	2021 - 07 Nov 2021	
	_	

Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

A confirmation message will be shown upon successful authentication. Return to the "Manage debit card" page, select "Daily spending limit" to view your updated daily spending limit.

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Set a monthly spending limit for your card

The maximum monthly spending limit is HKD5,000,000 per card.







Your instructions to set a new monthly spending limit have been processed successfully. Card type HSBC Business Debit Mastercard® Cardholder's name TEST008 TES Card number 7615 Monthly spending limit HKD 123,400 Effective period Nov 2021 - Feb 2022

Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

8

A confirmation message will be shown upon successful

Review the updated monthly spending limit and effective period.

(Monthly spending limit Monthly spending limit Total monthly spending limit : HKD 123,4 Effective period : Nov 2021 To Feb 2022 HKD 123,400 Online payments > Monthly spending limit : HKD 60,000 Contactless payment > Monthly spending limit : HKD 70,000 Digital wallet payments > Monthly spending limit : HKD 80,000

Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated monthly spending limit.

authentication.

Enable and set a monthly spending limit for online payments

The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



Your monthly spen online payments h successfu	ding limit for has been set ully.
Card type HSBC Busines	s Debit Mastercard*
Cardholder's name	TEST008 TES
Card number	-7615
fonthly spending limit	HKD 18,600

0	Your monthly spending limit has been updated.	
To Ef	tal monthly spending limit : HKD 123,400 fective period : Nov 2021 To Feb 2022	>
0 M	nline payments onthly spending limit : HKD 18,600	>
C M	ontactless payment onthly spending limit : HKD 70,000	>
D	igital wallet payments onthly spending limit : HKD 80,000	>

Monthly spending limit	()
Monthly spending limit Total monthly spending limit : HKD 123,400 Effective period : Nov 2021 To Feb 2022	>
Online payments Monthly spending limit : HKD 18,600	>
Contactless payment Monthly spending limit : HKD 70,000	>
Digital wallet payments	>



A confirmation message will be shown upon successful authentication.

A pop-up reminder will inform you of the updated monthly spending limit for online payments. Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated online payments monthly spending limit.

Disable online payments

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Debit card details

TEST008 TES

payments?

payments.

Click "Confirm".

Online payments

Contactless payment

Digital wallet payments

Monthly spending limit : HKD 0

Monthly spending limit : HKD 70,000

Monthly spending limit : HKD 80,000

5

 Your mor updated.

Set a monthly spending limit for

online payments

Are you sure you want to

spending limit for online

transactions will be declined if you turn off the spending limit for online

Cancel

Your monthly spending limit has been

Total monthly spending limit : HKD 123,400 Effective period : Nov 2021 To Feb 2022 >

>

>

>

turn off your monthly

Please note: All your online



A confirmation message will be shown upon successful authentication.

Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated Online Payments monthly spending limit.

Once "Online payments" has been disabled, the limit will be reset to zero.



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

Enable and set a monthly spending limit for contactless payments

The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



limit for contactless payments. Click "Set limit" to confirm changes.

using biometric authentication.

authentication.

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6	_	
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Your monthly spending limit has been updated.

Effective period : Nov 2021 To Feb 202	2
Online payments	``
Monthly spending limit : HKD 60,000	
Contactless payment	\$
Monthly spending limit : HKD 38,800	
Digital wallet payments	~
Monthly spending limit : HKD 80,000	/

< Mor	thly spending limit
Monthly spen	ding limit
Total monthly s Effective period	pending limit : HKD 123,400 : Nov 2021 To Feb 2022
Online payme	nts
Monthly spendi	ng limit : HKD 60,000
Contactless p	ayment
Monthly spendi	ng limit : HKD 38,800
Digital wallet	payments
Monthly spendi	ng limit : HKD 80,000

A pop-up reminder will inform you of the updated monthly spending limit for contactless payments. Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated contactless payments monthly spending limit.

Disable contactless payments



Select a card, then click "Contactless payment". Enter the spending limit and toggle the button to disable "Contactless payment".

Your n contacti	nonthly spen ess payment successfu	ding limit for s has been set Illy.
Card type	HSBC Business	a Debit Mastercard®
Cardholder'	s name	TEST008 TES
Card numbe	ər	-7615
Monthly spe	ending limit	HKD 0

A confirmation message will be shown upon successful authentication.



Click "Confirm".

 Your monthly spending limit has be updated. 	en
Effective period : Nov 2021 To Feb 2022	
Online payments	
Monthly spending limit : HKD 60,000	
Contactless payment	
Monthly spending limit : HKD 0	
Digital wallet payments	
Monthly anomalian limit - HKD 90 000	



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated contactless payments monthly spending limit.

Once "Contactless Payment" has been disabled, the limit will be reset to zero.

Enable and set a monthly spending limit for digital wallet payments

The monthly spending limit for online payments, contactless payments and digital wallet payments is subject to total monthly spending limit you set. The total monthly spending limit for each card is HKD5,000,000.



and enter the monthly spending limit for digital wallet payments. Click "Set limit" to confirm changes. Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

A confirmation message will be shown upon successful authentication.

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Your monthly spending limit has been updated.

Effective period : Nov 2021 To Feb 2022	
Online payments	`
Monthly spending limit : HKD 60,000	
Contactless payment	
Monthly spending limit : HKD 70,000	/
Digital wallet payments	
Monthly spending limit : HKD 215,000	>

<	Monthly spending limit	G
Mont	hly spending limit	
Total n Effect/	nonthly spending limit : HKD 123,400 ve period : Nov 2021 To Feb 2022	
Online	e payments	
Month	ly spending limit : HKD 60,000	
Conta	ictless payment	
Month	ly spending limit : HKD 70,000	
Digita	I wallet payments	
Month	ly spending limit : HKD 215,000	

A pop-up reminder will inform you of the updated monthly spending limit for digital wallet payments. Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated digital wallet payments monthly spending limit.

Disable digital wallet payments



Select a card, then click "Digital wallet payments". Toggle the button to disable "Digital wallet payments".



A confirmation message will be shown upon successful authentication.



Click "Confirm".

 Your monthly spending limit has been updated. 	n
Effective period : Nov 2021 To Feb 2022	
Online payments	
Monthly spending limit : HKD 60,000	
Contactless payment	
Monthly spending limit : HKD 70,000	
Digital wallet payments	
Monthly spanding limit : HKD 0	



Confirm your changes by entering your Mobile Security Key PIN or using biometric authentication.

Return to the "Manage debit card" page, select "Monthly spending limit" to view your updated digital Wallet Payments monthly spending limit.

Once "Digital Wallet Payments" has been disabled, the limit will be reset to zero.

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