

HSBC Business Collect



HSBC

Opening up a world of opportunity

DISCOVER the benefits of HSBC Business Collect

1 | **A smoother cash flow**

- Payment settlement within 10 seconds through Faster Payment System (FPS)
- Real-time payment confirmation and updates
- 24/7 access

2 | **A streamlined reconciliation**

- Scan the FPS QR Code to auto-fill all payment information
- Real-time statement reconciliation for easy cross-checking

3 | **An enhanced customer experience**

- A simpler, faster sales channel for your customers
- Save you time and effort from processing the cash and cheque collected

4 | **A cost-effective channel**

5 | **'FPS x PromptPay QR payment'**

- HSBC Business Collect has been seamlessly integrated with the 'FPS x PromptPay QR payment' service, providing benefits for your business growth
- Receive real-time payments from Thai visitors in Hong Kong Dollars (HKD) when they scan the FPS QR codes and make payments using PromptPay



Act now

Simply scan the QR code* to leave your contact information, or contact your Relationship Manager / Sales Manager to start a simpler, faster and smoother payment collection journey with HSBC.

* QR Code is a registered trademark of DENSO WAVE

Tailored for different businesses

This new solution is designed to meet your payment collection needs. So if you have incorporated one or more of the following business models, this is a solution for you.



O2O

Those who run an online-offline business model



Point-of-sales

Those who sell through physical stores



eCommerce

Those who have an online store to reach customers



Bill payment

Those who issue bills to customers



mCommerce

Those who built a mobile app to reach customers



mCommerce solution



A faster, smoother payment experience for your customers

Process in-app FPS payment with just one click to simplify check-out processes, without having to manually input card details



Instant credit to your cash account

Settle payment in real time, available 24/7



Reduced risk of charging back or fraudulent payments

Better manage your working capital

eCommerce solution



A cost-effective payment collection channel

Reduce administrative cost compared with existing payment channels, like cash and cheque



Instant credit to your cash account

Enhance your working capital flow through real-time settlement



Reduce risk of charge back or fraudulent payments

Better manage your working capital



Instant payment confirmation

A greater peace of mind for you and your customers during transaction

Integrate now without a hitch.

We have a team of professionals to help you onboard with this new solution, whenever you need us.





QR bill payment solution



User-friendly payment solution
Your customers can simply scan the QR code to pay via FPS



Accuracy on payment information
Pre-filled payment information to save time and effort



Instant credit to your cash account
Enhance your working capital flow through real-time settlement

Static QR code solution



Payment flexibility
Display your merchant-specific FPS QR code at any shops, pop-up stores, or outdoor sales events for customers to scan and pay



Quick & easy implementation
Receive your merchant-specific FPS QR code upon completing the application form – without the needs of any integration work



Instant transfers to your cash account
Minimise cash handling errors and enhance your working capital flow with real-time payments



Digitalised sales record with real-time tracking
All sales transactions are instantly updated on merchant portal, together with a daily collection report to support a more efficient business management



Special discount offer for Microbusinesses*
Transaction fee is as low as 0.6% to support Microbusinesses to embrace digitalisation

* Microbusiness eligibility criteria: merchants with annual business receipts of HK\$2,000,000 or below and engaging less than 10 persons.

Point-of-sales solution



One device, multiple payment options

Allow your customers to choose the payment method they are most comfortable with



Streamlined contract management

Minimise the number of contracts to obtain all the payment collection solutions above



Consolidated report for performance tracking

Automated report to help you facilitate sales reconciliation across different channels, and track your performance to better identify the market trends



Real-time settlement for FPS payments

Better manage your account statement and working capital



Future-proof integration

Get ready to integrate your payment solutions with your eCommerce or mCommerce sales



Quick refund service

Refund with just a scan for transactions processed through either PayMe or FPS



1. FPS QR code

2. Credit cards

- Visa
- Mastercard
- UnionPay
- JCB
- American Express

3. Mobile payment

- Apple Pay
- Google Pay
- Samsung Pay

4. Contactless payment

- Visa PayWave
- MasterCard PayPass
- UnionPay Quick Pass

5. eWallet payment

- Alipay
- WeChat Pay
- Octopus





More Information on HSBC Business Collect

Visit business.hsbc.com/businesscollect

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