HSBCnet Mobile App with Biometrics

Secure business banking at your fingertips



At HSBC, we are dedicated to leveraging technology and innovation to make your life simpler, 24/7.

HSBCnet Mobile now supports a full suite of Biometric capabilities, including Touch & Face ID for iOS devices, as well as Fingerprint ID for supported Android devices. These provide a fast, simple and secure way to view your HSBC accounts and balances on the go.

Once enabled, simply use your fingerprint or facial recognition to log on – making it even quicker to access your HSBCnet services anytime, anywhere.

With the HSBCnet Mobile app, you can:



Log on using Touch ID or Face ID for iOS device, or Fingerprint ID for Android*



View account balances and recent transactions



Create Priority Payments, Inter-Account Transfers and Bill Payments for existing beneficiaries*



Authorise Priority Payments, Payments in the Eurozone, Inter-Account Transfers, ACH Credits/Debits, Bill Payments and File Level payment instructions



Track the status of payments at any stage of the journey*



Authorise Import Documentary Credit, Import Bill and Import Loan Trade transactions



View Receivables Finance accounts and recent transactions, exchange messages, and draw payments*



Check real-time status of your import, export, guarantees and buyer/seller loan transactions. And track your container with HSBC Trade Transaction Tracker*



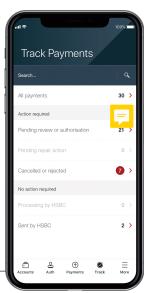
Authorise cross-border payments and preview foreign exchange rates with Get Rate*



Receive notification of payments ready for authorisation via My Alerts



View your liquidity position 'on the go' using the Liquidity Management Portal dashboard







What you will need:

- A supported iOS or Android device**
 - Touch ID available for iPhone 5s or later
 - Face ID available for iPhone X or later
 - Android Fingerprint ID available for supported devices using Android OS 8.1 or above*
- The latest version of HSBCnet Mobile can be downloaded from app stores

Enable Biometrics for your HSBCnet Mobile app by following these simple steps:

- Device Settings: In your iOS or Android device, make sure you have registered your Biometrics within your device settings
- Log on: Open your HSBCnet Mobile app, and enter your username. Then enter your own security credentials
- Enable: Once logged in to HSBCnet Mobile, you can enable Biometrics in the app settings and follow the instructions. You will need to accept the terms and conditions to enable the service
- Verify: Use your device Biometric to complete the setup







HSBC continues to invest in security technology, providing you with the confidence and controls to mitigate threats.

For more information, please visit HSBCnet.com

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^{*}Specific service not available in all countries.

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