Business Internet Banking
Registration User Guide

To register and become a Business Internet Banking (BIB) user, you must hold one of the following HSBC commercial accounts and have successfully **signed up for BIB**:

◆ HKD/Foreign Currency Current Account

◆ HKD/CombiNations Statement Savings Account

◆ Business Integrated Account (HSBC Sprint Account, HSBC Business Direct or BusinessVantage)

Start here — Download **HSBC HK Business Express mobile app** by visiting App Store, Google Play, or Baidu App Store and search 'HSBC HK Business Express'; or you can download the Android application package (APK file) from our website*.

HSBC HK Business Express

Download on the App Store · GET IT ON Google Play

Please choose your way to register BIB based on what you have on hand:

	A physical Security Device	A physical PIN mailer (consists a 12-character activation PIN)	Ways to register BIB:
If you have…	✖	✖	**Type 1A**: customers who completed account opening process via video conference / appointment meeting in branches
			Type 1B: customers who completed account opening process online
			Type 1C: other customers
	✖	✔	**Type 2**
	✔	✔	**Type 3**

* Please go to www.business.hsbc.com.hk/BizExpress and scroll down to 'Download the App Now' for instructions.

HSBC

Issued by The Hongkong and Shanghai Banking Corporation Limited

Open **HSBC HK Business Express mobile app** to start and make sure you have the below with you:

◆ Application ID which you have received via email[1]

◆ Activation code which you have received via SMS[2]

1 Open the app and select 'Opening a Business Integrated Account' to start. Then select 'Continue with application ID' to input your details and application ID[1] as instructed to verify your application.
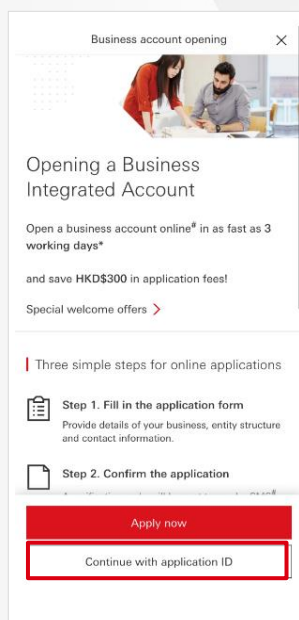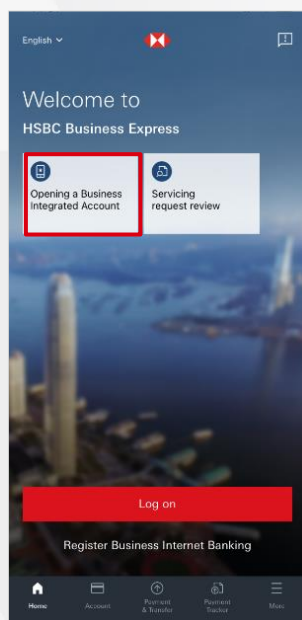
2 After verification, new Business Internet Banking user can select 'New HSBC Business Internet Banking user'[3] to register with activation details and set up user profile as instructed.
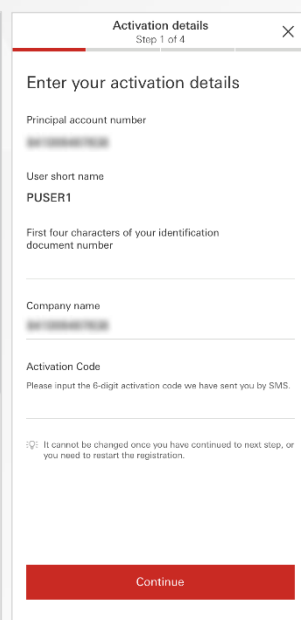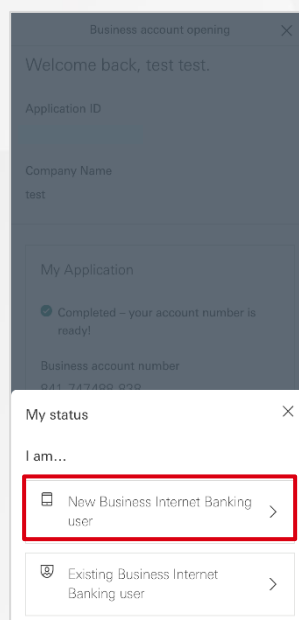

Please note that the Activation Code[2] is provided in the SMS below:

滙豐：_____ 是你的商務「網上理財」啟動碼。你需於註冊過程的第一個步驟「啟動資料」中使用啟動碼，其有效期為7天。查詢 _____ 。

HSBC: _____ is your activation code for Business Internet Banking registration. You will use this code in the first step 'activation detail' of your registration process and it is valid for 7 days. Enquiry _____.

After registration, please input your username, then select 'Password and verification code sent by SMS and email' to logon and activate Mobile Security Key so you can logon to BIB faster and easier ⧉
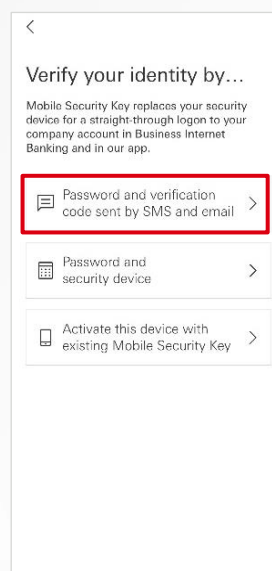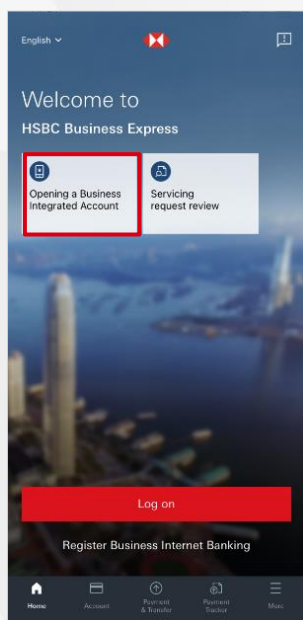

Remarks:
1. The Application ID is included in the email to Primary User sent upon the account opening process completed.
2. The Activation Code is included in the SMS to Primary User sent upon the account opening process completed.
3. If you have already activated Mobile Security Key for another company profile on your mobile device, please select 'Existing HSBC Business Internet Banking user' to proceed and follow the instructions on screen to add profile.
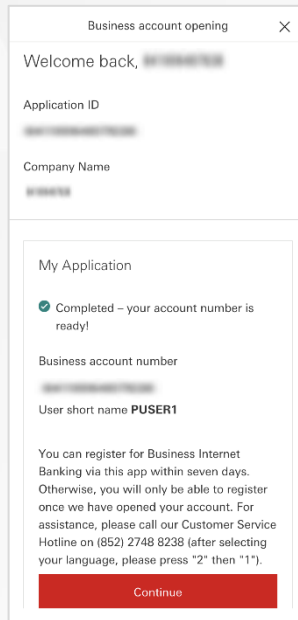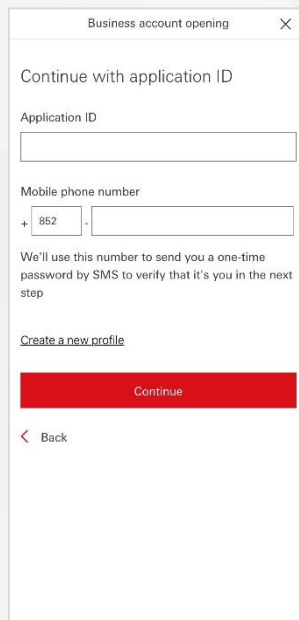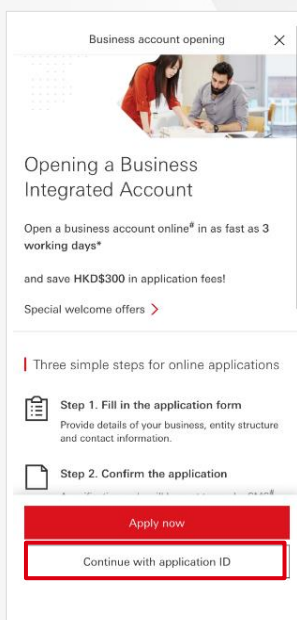
Type 1B Open **HSBC HK Business Express mobile app on the same mobile device you completed account opening process** to start and make sure you have the below with you:

◆ Application ID which you have received via email[1]

1 You can retrieve your activation details by selecting 'Opening a Business Integrated Account' on logon page, then select 'Continue with application ID'.

2 Enter your application ID and mobile phone number, select 'Continue' to retrieve your account number and user short name.

3 Return to logon page, select 'Register Business Internet Banking'. Fill in the 'Principal account number' and 'User short name' to set up user profile as instructed.
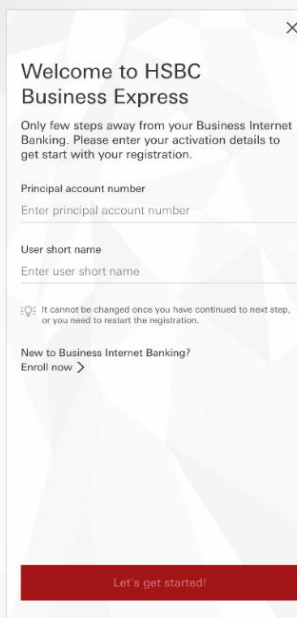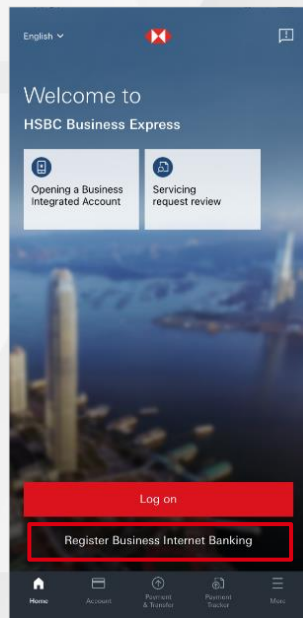
After registration, please input your username, then select 'Password and verification code sent by SMS and email' to logon and activate Mobile Security Key so you can logon to BIB faster and easier ⬀
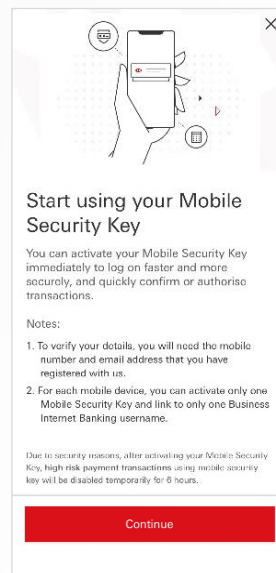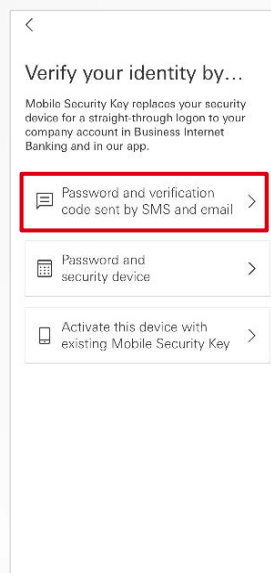
Remarks:
1. The Application ID is included in the email to Primary User sent upon the online account opening application submitted.

Open **HSBC HK Business Express mobile app** to start and make sure you have the below with you:

◆ Authentication code which you have received via SMS[1]

◆ Notification email with BIB registration instructions

1 Open the app and select 'Register Business Internet Banking' to start.

Fill in the 'Principal account number' and 'User short name' to get started[2].

**2** Enter the activation details and the 6-digit authentication code[1] to set up user profile as instructed.
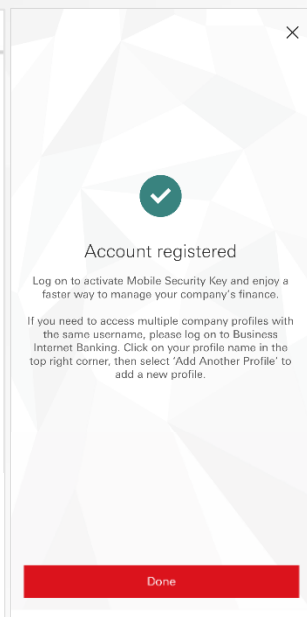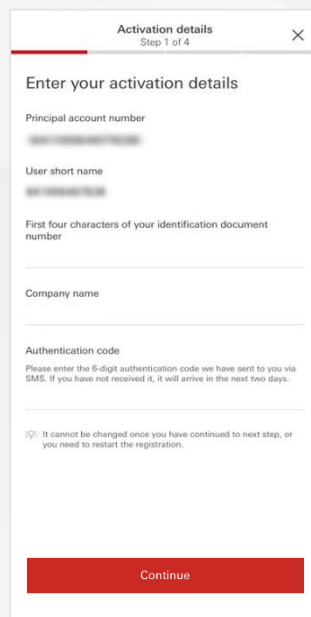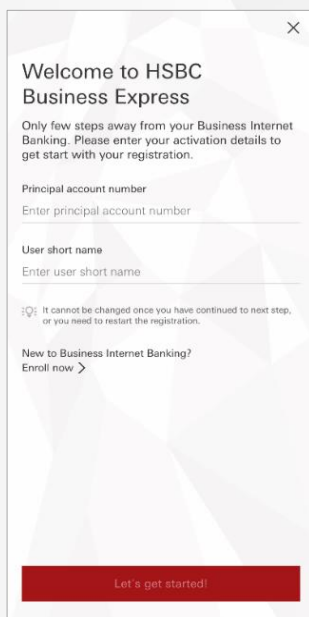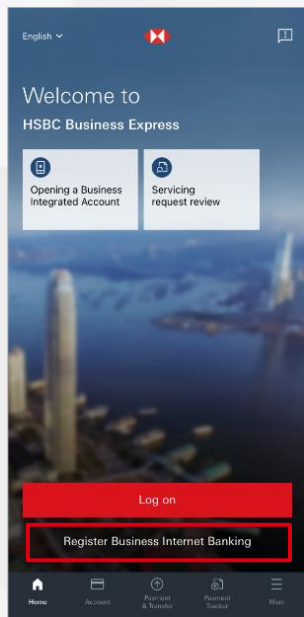
Please note that the authentication code[1] is provided in the SMS below:

[HSBC]HSBC: Your Business Internet Banking authentication code is ████. Please keep it for use during first-time registration. Enquiry: 852-27488288. (Ref. ████)

【滙豐銀行】滙豐: 您的商務網上理財認證編號是 ████。 請保留作首次登記之用。 查詢:852-27488288。 (Ref. ████)

After registration, please input your username, then select 'Password and verification code sent by SMS and email' to logon and activate Mobile Security Key so you can logon to BIB faster and easier ↗
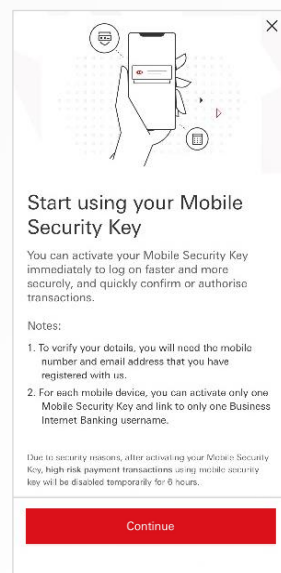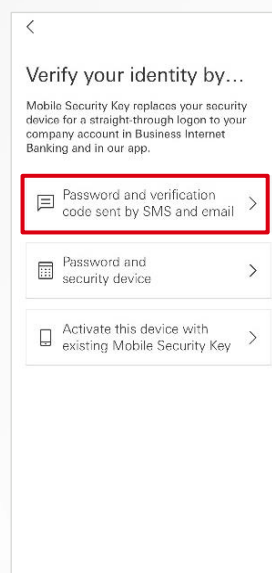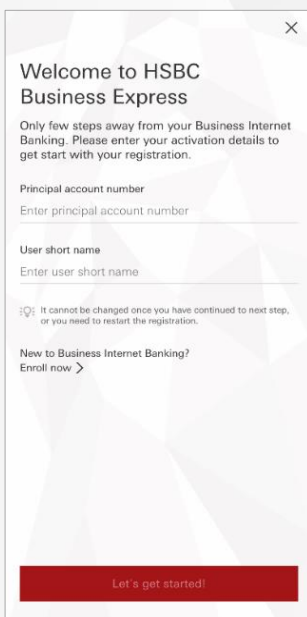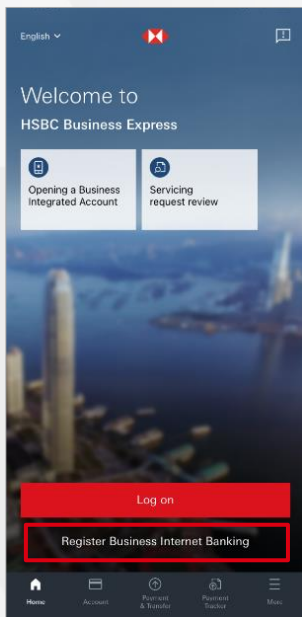

Remarks:
1. The 6-digit authentication code will be sent to the mobile phone number your have specified during enrolment. This authentication code is not applicable if you register for Mandatory Provident Fund service only.
2. You will find the masked principal account number, masked user short name and BIB registration instructions in the email. The principal account number and the user short name must correspond to the details provided during your application process.

Open **HSBC HK Business Express mobile app** to start and make sure you have the below with you:

◆ Activation PIN mailer

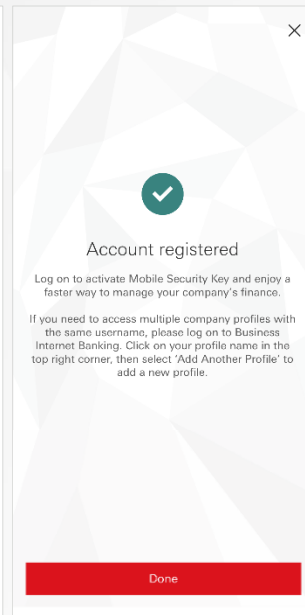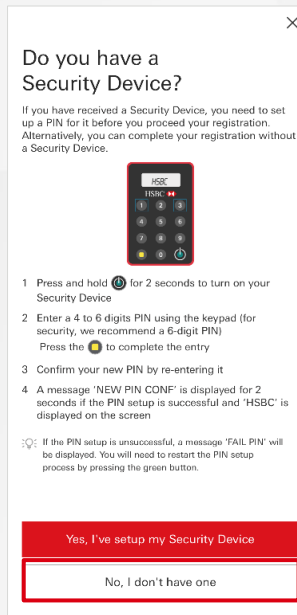◆ Authentication code which you have received via SMS[1]

1 Open the app and select 'Register Business Internet Banking' to start.

Fill in the 'Principal account number' and 'User short name' from your PIN mailer to get started.
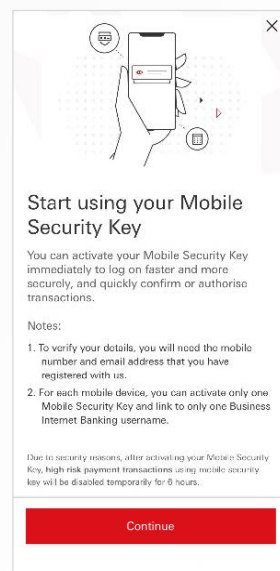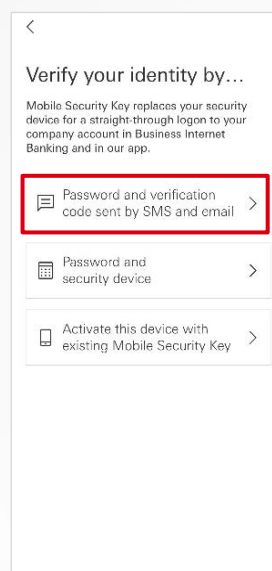

2 Select 'No, I don't have one' to proceed.

Input the authentication code[1] and required information to set up user profile as instructed.

After registration, please input your username, then select 'Password and verification code sent by SMS and email' to logon and activate Mobile Security Key so you can logon to BIB faster and easier


Remarks:
1. The 6-digit authentication code will be sent to the mobile phone number your have specified during enrolment. This authentication code is not applicable if you register for Mandatory Provident Fund service only.

Open **HSBC HK Business Express mobile app** to start[1] and make sure you have the below with you:

◆ Physical security device

◆ Activation PIN mailer

◆ Authentication code which you have received via SMS[2]

1 Open the app and select 'Register Business Internet Banking' to start.

Fill in the 'Principal account number' and 'User short name' from your PIN mailer to get started.
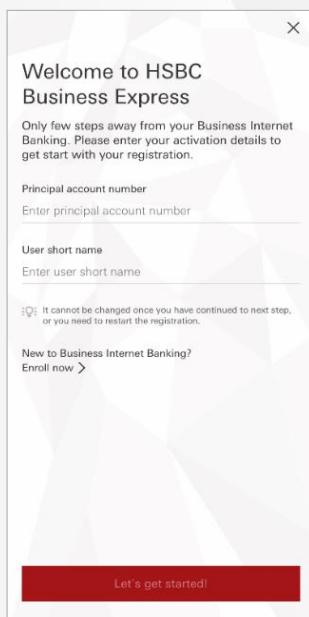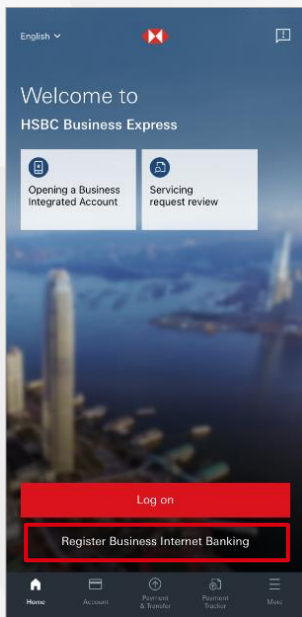
2 Set up your Security Device as instructed, select 'Yes, I've setup my Security Device' to input the authentication code[2] and required information to bind your physical device. Follow the instructions to set up user profile.
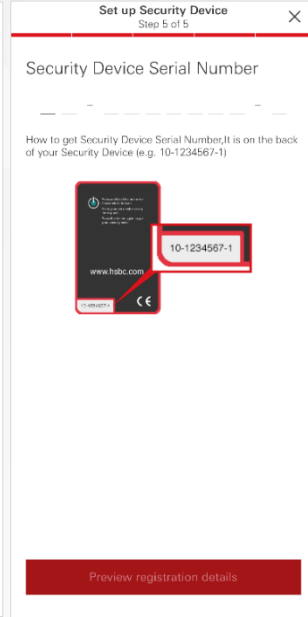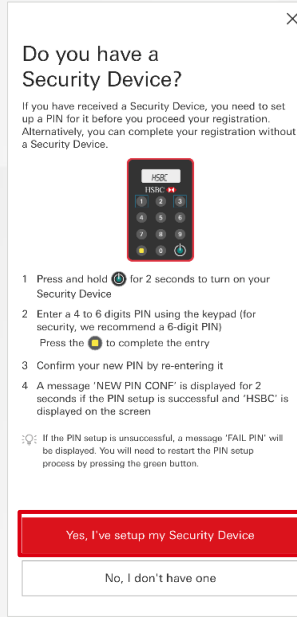
Complete registration and input your username, then select 'Password and security device' to logon and activate Mobile Security Key so you can logon to BIB faster and easier ⬈
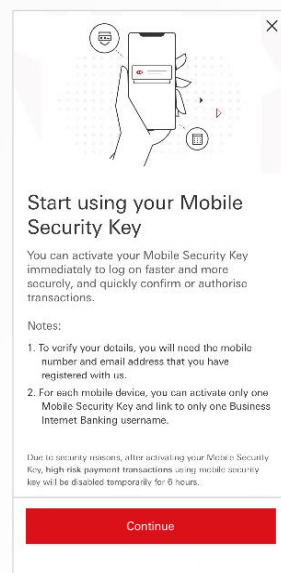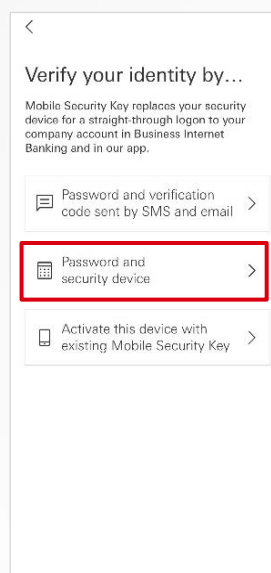
Remarks:
1. If you can't download the app to register, please go to www.business.hsbc.com.hk/registerbib-en to complete the online registration.
2. The 6-digit authentication code will be sent to the mobile phone number your have specified during enrolment. This authentication code is not applicable if (1) You register for Mandatory Provident Fund service only; or (2) You have received the activation PIN and the Security Device when you applied for your business account.