HSBC Global Trade Solutions

HSBC TradePay onboarding guide on Business Internet Banking



About HSBC TradePay

HSBC TradePay is a quicker and easier way to seek finance and pay your suppliers without the hassle of paperwork and supporting documents. It combines loan drawdowns with payments to suppliers in a single, fast, seamless process.

The digital journey allows you to request finance conveniently by simply uploading a payment data file or entering the invoice details. The application supports on-screen data validation and feedback so you can correct and re-upload payment information before you submit it, reducing the back-and-forth in data correction. It follows your company transaction approval controls set up for Import Financing on Business Internet Banking.

You can track the status of your HSBC TradePay loan applications via the outstanding transactions summary, and a detailed Trade Loans page displays the disbursed loan and supplier payment details, including the payment confirmation SWIFT message for reference.

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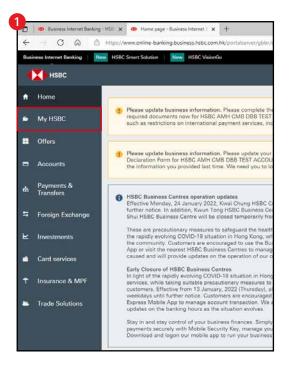
Part 1: Set up your profile on Business Internet Banking



Check Primary User (PU) entitlement

Step by step (1/2)

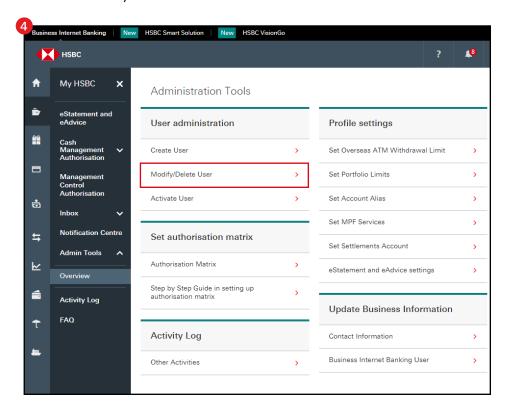
1. Log in and look for 'My HSBC'



- 2. Click on 'Admin tools'
- 3. Choose 'Overview'



4. Choose 'Modify / delete user'

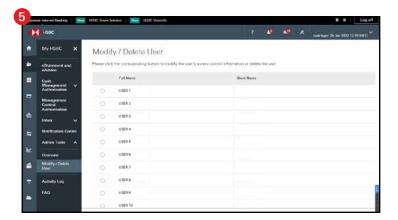




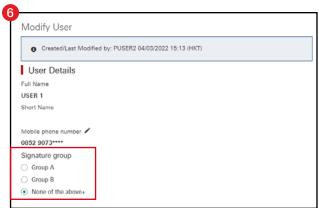
Check Primary User (PU) entitlement

Step by step (2/2)

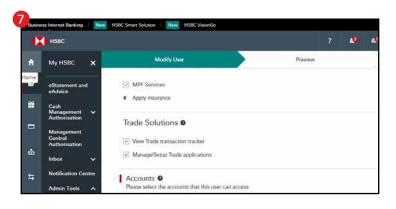
5. Choose the PU profiles you need to assign authority to



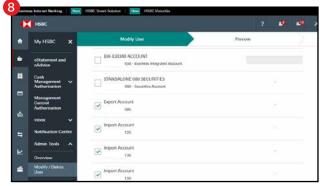
6. Refer to 'Signature group' and assign the authority: Group A / Group B / None of the above+



7. Decide whether each PU can only view the Trade Transaction Tracker or can manage and set up trade applications, then tick as appropriate



8. Scroll down the same page and decide which trade accounts that specific PU can use

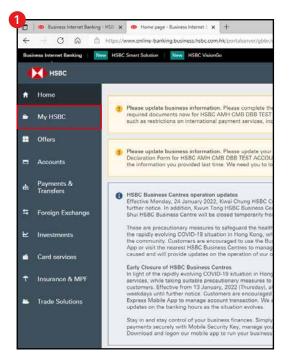




Assign Secondary User (SU) entitlement

Step by step (1/2)

1. Log in and look for 'My HSBC'



- 2. Click on 'Admin tools'
- Business Internet Banking

 Business Internet Banking

 Business Internet Banking

 Rever

 HSBC

 My HSBC

 Statement and eAdvice

 eStatement and eAdvice

 Authorisation

 Management
 Authorisation

 Inbox

 Notification

 Centre

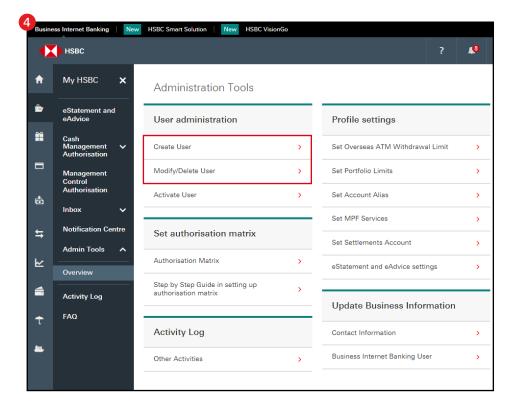
 Admin Tools

 Activity Log

 FAO
- 3. Choose 'Overview'



4. Either: (a) create user (if you need to assign a new SU); or (b) modify / delete user (if you want to assign existing SU profiles)

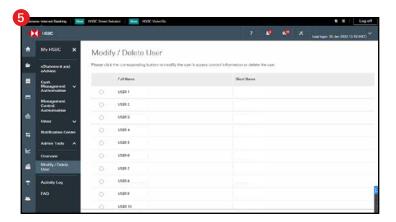




Assign Secondary User (SU) entitlement

Step by step (2/2)

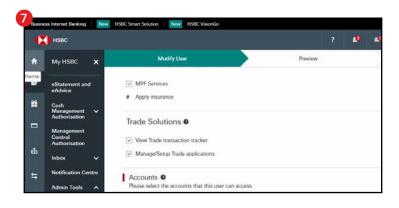
5. Choose the SU profiles you need to assign authority to



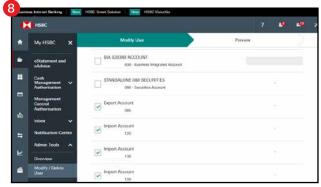
6. Refer to 'Signature group' and assign the authority: Group A / Group B / None of the above+



7. Decide whether the SU can only view the Trade Transaction Tracker or can manage and set up trade applications, then tick as appropriate



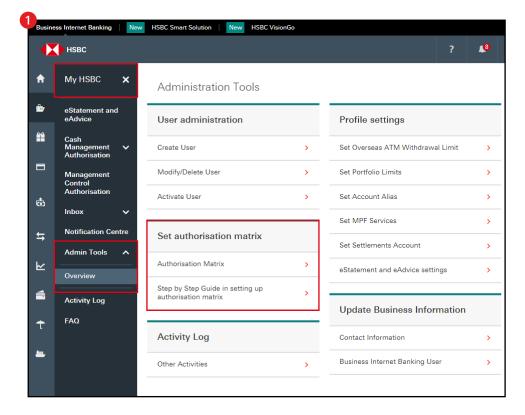
8. Scroll down the same page and decide which trade accounts that specific SU can use





Decide which matrix suits you best

1. Log in and go to 'My HSBC' > 'Admin Tools' > 'Overview'. Click on 'Authorisation Matrix' or, for guidance, click 'Step by step guide to setting up an authorisation matrix'



2. Choose the authorisation system that works for you



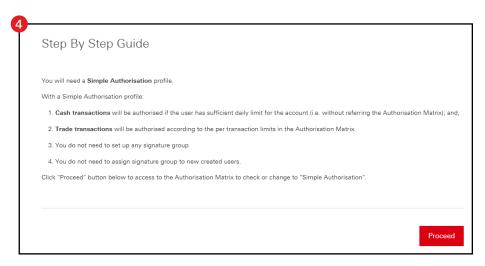
3. If you choose 'Can be up to two', you will be asked how many groups of signatories you want



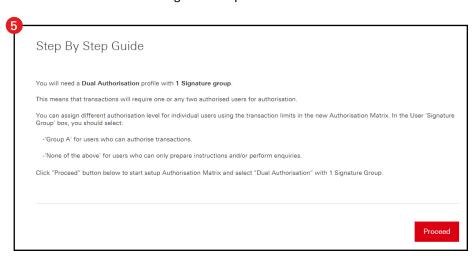


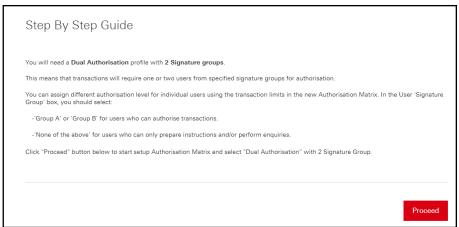
Decide which matrix suits you best

4. If you choose 'Always one', 'simple authorisation' is preferable



5. If you choose 'Can be up to two', you will be asked whether you need one or two group(s) of signatories to authorise transactions – guidance provided is shown in the screenshots below



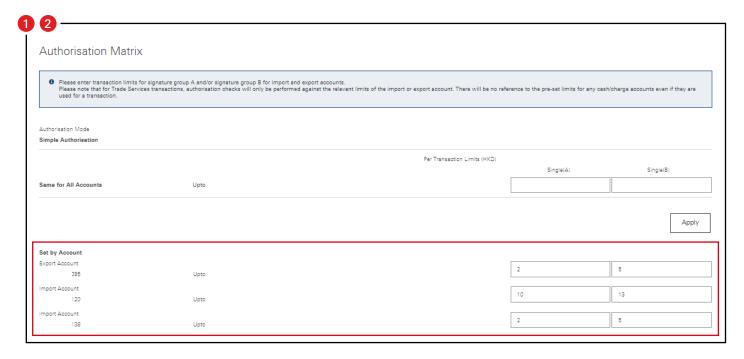


6. Next, you can set up the transaction limits for your various trade accounts



Simple authorisation

- 1. If you chose 'simple authorisation', you will be asked to set transaction limits in HKD for each transaction in the respective trade accounts
- 2. You can set limits for Group A only, Group B only, or both



3. After setting the limits, click 'Continue' and then 'Confirm'

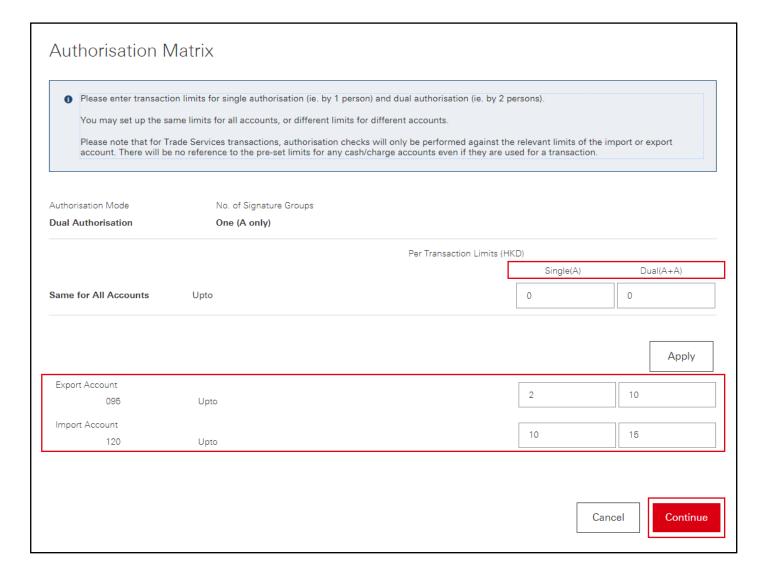




Dual authorisation - One signature group

- 1. If you chose to have one signature group, only Group A users can authorise transactions
- 2. You may need to enter transaction limits for single authorisation (by one person) and dual authorisation (by two people)
- 3. Specify the transaction limits in HKD for the respective trade accounts
- 4. Click 'Continue' to review the new settings and 'Confirm' if the changes are correct.

 *Please note that you will also need to amend the transaction limits for other cash accounts once you have selected dual authorisation

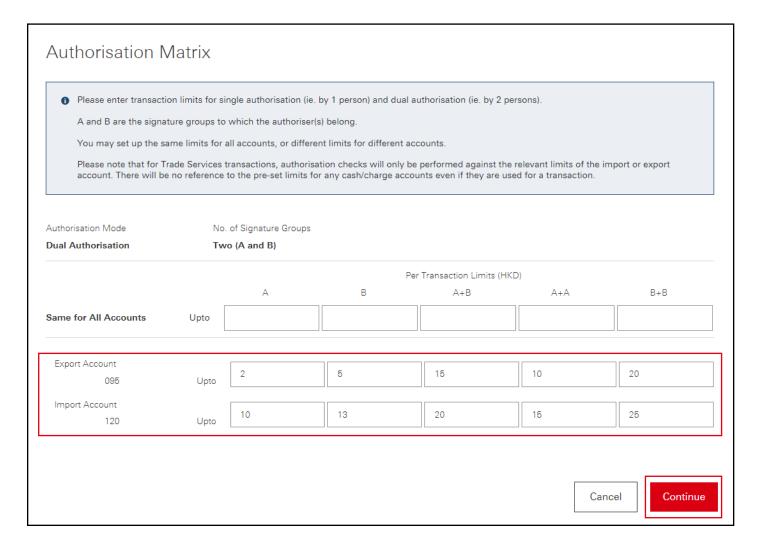




Dual authorisation – Two signature groups

- 1. If you chose to have two signature groups, Group A and Group B users can authorise transactions
- 2. You may need to enter transaction limits for single authorisation (by one person) and dual authorisation (by two people)
- 3. Specify the transaction limits in HKD in respective trade accounts
- 4. Click 'Continue' to review the new settings and 'Confirm' if the changes are correct.

 *Please note that you will also need to amend the transaction limits for other cash accounts once you have selected dual authorisation

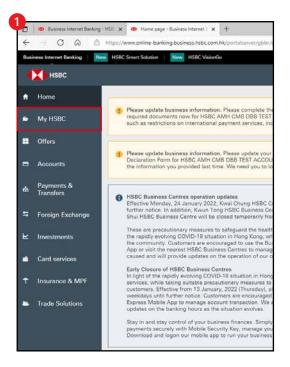




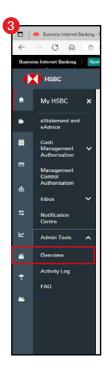
Set up notifications

Step by step (1/3)

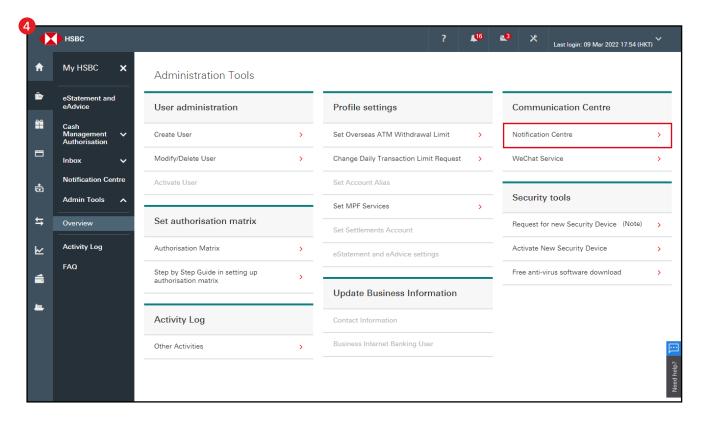
1. Log in and look for 'My HSBC'



- 2. Click on 'Admin tools'
- 3. Choose 'Overview'



4. Choose 'Notification Centre'

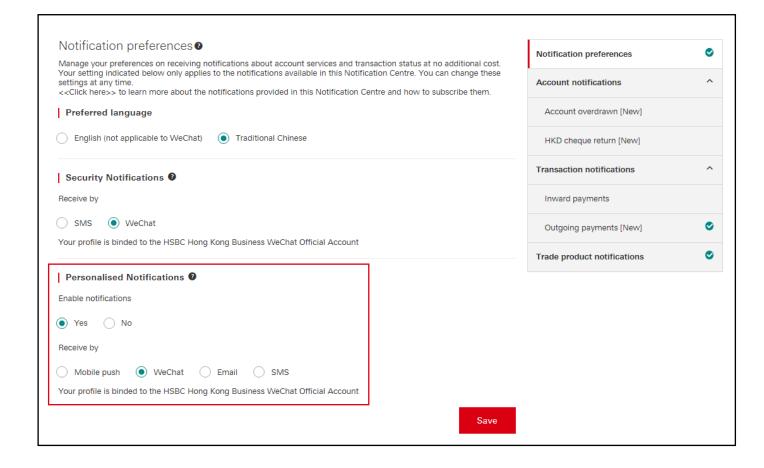




Set up notifications

Step by step (2/3)

- 5. Under 'Personalised Notifications', enable 'Yes' if you want to receive notifications.
- 6. Choose your preferred channel and click 'Save' to change your preference. You can choose from mobile push, WeChat, email and SMS.
 - *Please note that this setting also applies to Account and Transaction notifications

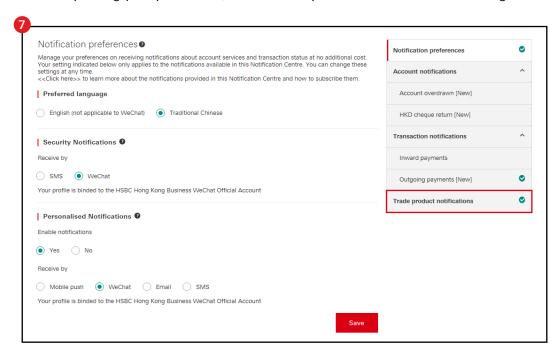




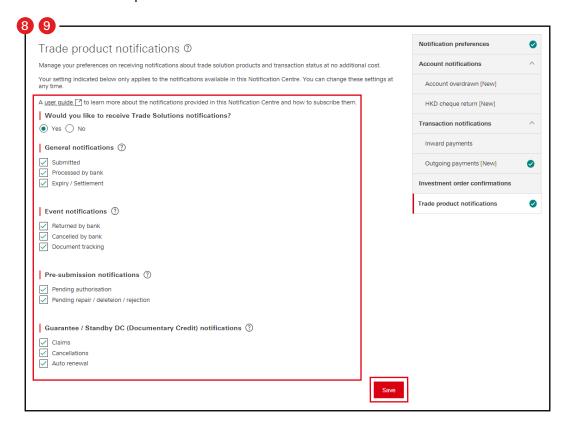
Set up notifications

Step by step (3/3)

7. After updating your preference, select 'Trade product notifications' on the right of the same page



- 8. If you want to receive these notifications, choose 'Yes' to the question asking if you would like to receive Trade Solutions notifications
- 9. Select all the required statuses and click 'Save'



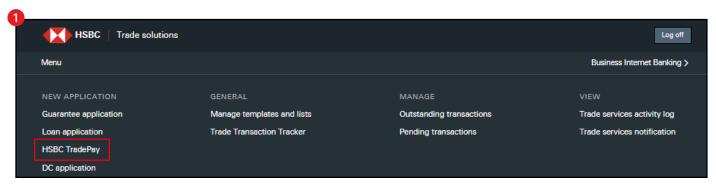


Part 2: Create an HSBC TradePay Loan Application on Business Internet Banking

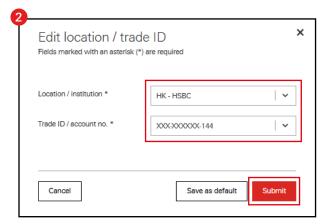


Submit an HSBC TradePay loan application

1. From the 'Trade solutions' menu, select 'HSBC TradePay'



- 2. Set up the Location / Institution and Trade ID / account number (if this is your first time using the HSBC TradePay loan application journey on Business Internet Banking)
 - Location / Institution: HK HSBC
 - Trade ID / account no.: the account ending -144
 - · Click 'Save as default' and 'Submit'

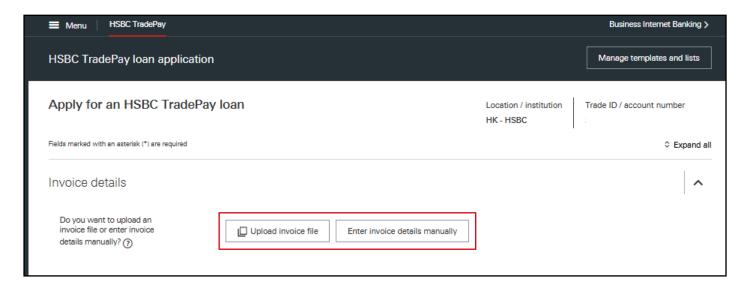




Enter the invoice details

On the HSBC TradePay loan application page, there are two options for entering the invoice details:

- Upload an invoice file (see pages 18 and 19)
- Enter invoice details manually (see pages 20 to 22)

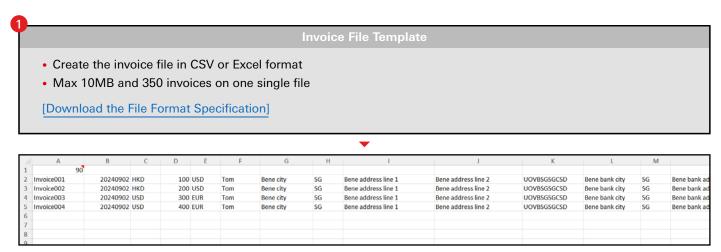




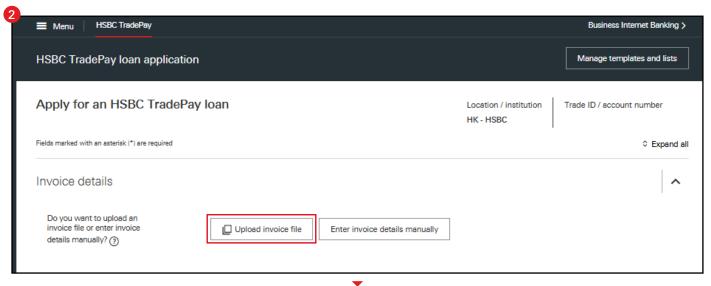
Enter the invoice details: upload an invoice file

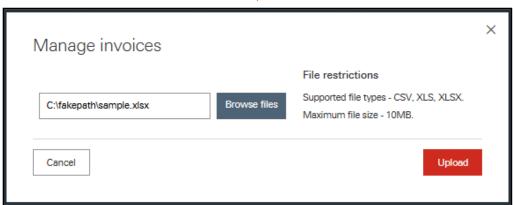
Step by step (1/2)

1. Download the **invoice file template** and create an invoice file by following the instructions on the 'File Format Specification' sheet



2. Click 'Upload invoice file' and choose the payment file on your computer to upload it



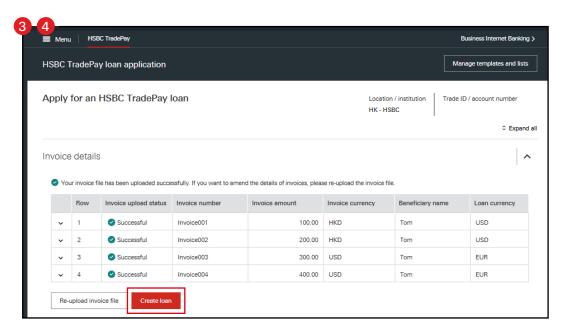




Enter the invoice details: upload an invoice file

Step by step (2/2)

- 3. If all the invoice data is correct, it will be displayed on the screen and the 'Create loan' button will be enabled
- 4. Check the invoice details and select the 'Create loan' button



- 5. Invoices will be grouped by invoice currency and loan currency. If needed, click 'Edit' to enter a unique customer reference for each loan. The loan start date will be auto-populated with today's date. The loan tenor in days will be auto-populated from the payment file. For cross-currency applications, the current HSBC exchange rate will apply
- 6. Click 'Submit' to finish your application

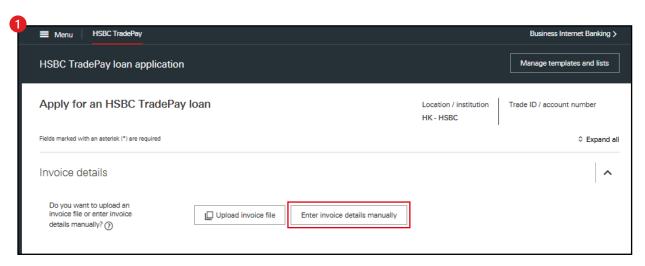




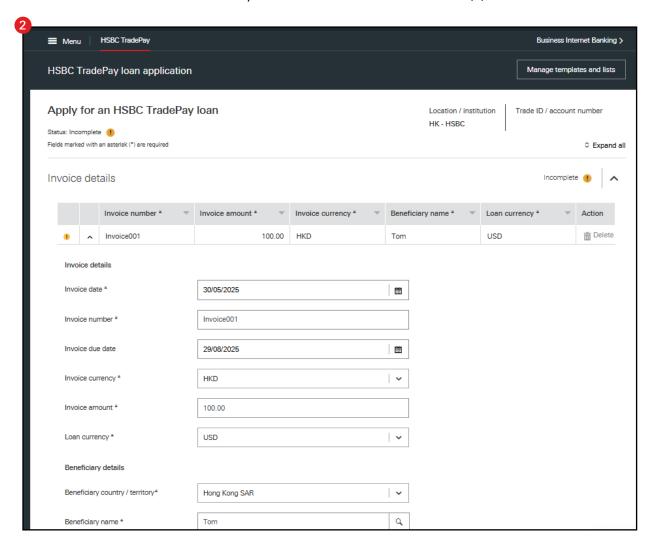
Enter the invoice details: manually

Step by step (1/3)

1. Click 'Enter invoice details manually'



2. Fill in the invoice details. Mandatory fields are marked with an asterisk (*)

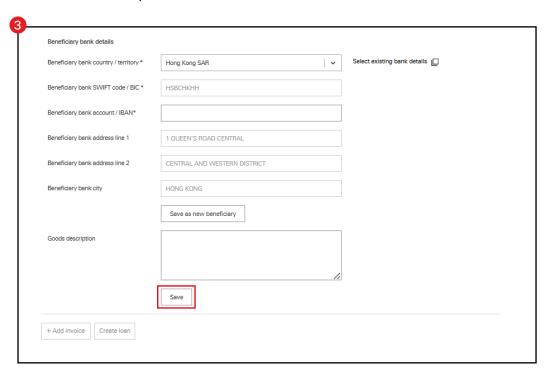




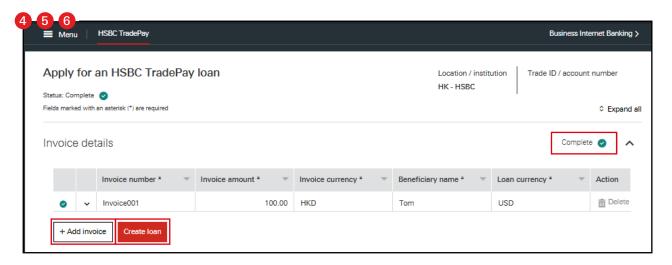
Enter the invoice details: manually

Step by step (2/3)

3. Click 'Save' when you have finished



- 4. If the information entered is accurate and complete, the status will change to 'Complete'
- 5. If you want to add more invoices, click 'Add invoice' and repeat steps 2 and 3
- 6. Otherwise, click 'Create loan'

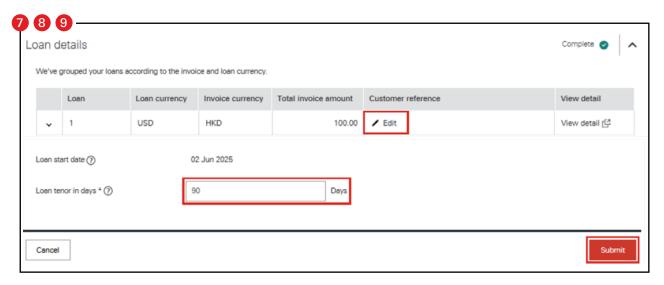




Enter the invoice details: manually

Step by step (3/3)

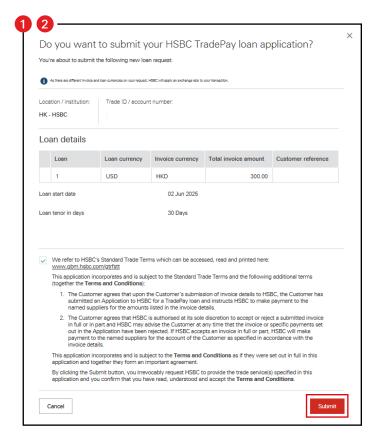
- 7. If needed, click 'Edit' to enter a unique customer reference. Invoices will be grouped by invoice currency and loan currency. For cross-currency applications, the current HSBC exchange rate will apply
- 8. Enter the loan tenor in days
- 9. Click 'Submit' to confirm the invoice details



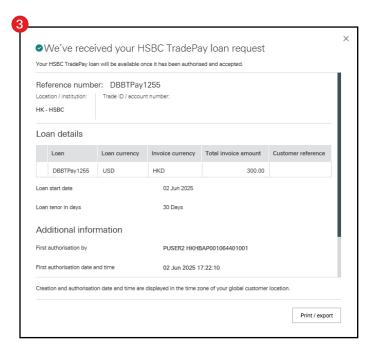


Submit the application

- 1. Check the details and accept the terms and conditions
- 2. Click 'Submit' to complete the application



3. An acknowledgement will confirm that your HSBC TradePay loan application has been successfully submitted. The application may need to be authorised by someone in your company, depending on how your organisation is set up.



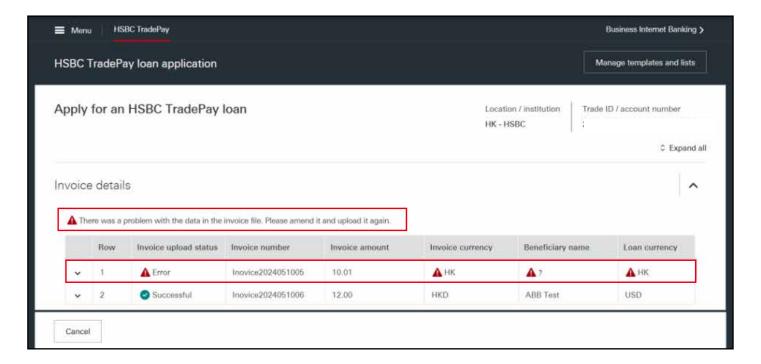


Troubleshoot errors in the uploaded invoice file

Step by step (1/2)

If the invoice information you entered contains any invalid data, the file will be rejected. The errors will be displayed on screen. To fix these errors:

1. In the 'Invoice details' section, select the down arrow to expand and display the error message

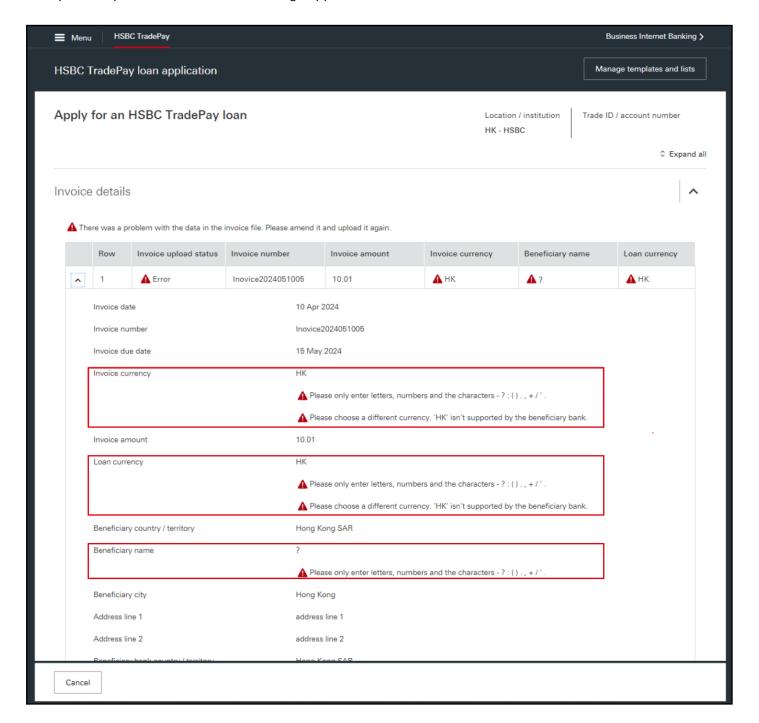




Troubleshoot errors in the uploaded invoice file

Step by step (2/2)

- 2. An error icon will be displayed next to the incorrect fields of the invoice details
- 3. To fix the errors, open the original invoice file you uploaded. Locate the incorrect fields and amend them. Save the corrected file under the same file name.
- 4. Select 'Re-upload the invoice file' to upload the file again
- 5. Repeat the process until no error message appears





Part 3: Authorise an HSBC TradePay Loan Application

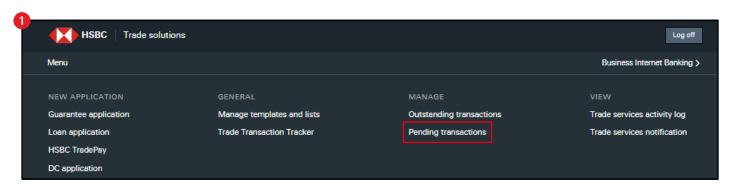


Authorise a loan application

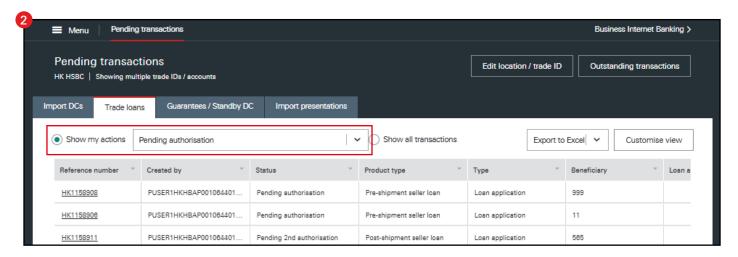
Step by step (1/2)

If you wish to authorise a pending HSBC TradePay loan application, complete the following steps:

1. From the 'Trade solutions' menu, select 'Pending transactions'



2. Select the 'Show my actions' option and select 'Pending authorisation'

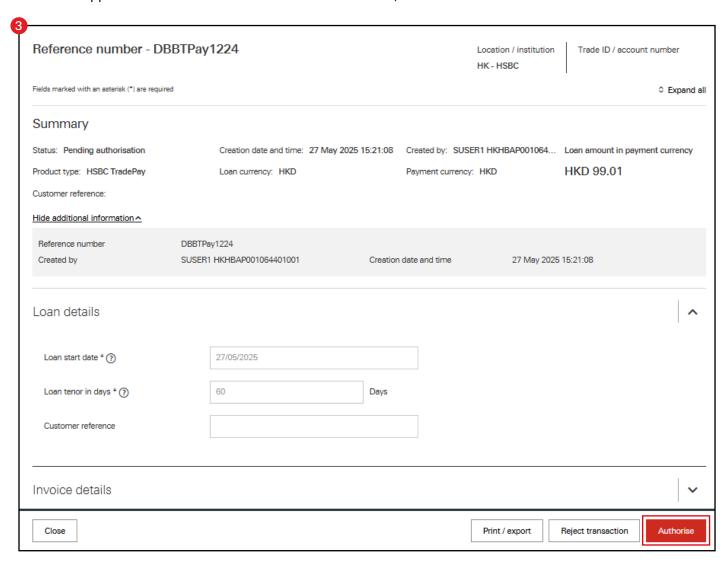




Authorise a loan application

Step by step (2/2)

3. Click the application reference number to review the details, and then click 'Authorise' to finish the authorisation





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