Singapore Airlines Limited ("SIA") -HighFlyer Membership Offer for HSBC Mastercard[®] Commercial Cards (this "Promotion")

Promotional Terms and Conditions

Eligibility

- The promotional period of this Promotion commences 8 March 2024 and ends on 7 March 2025, both dates inclusive (the "Promotional 1. Period").
- 2. This Promotion only applies to companies or business enterprises (each a "Company") who have a valid Business Debit Mastercard, Business Mastercard, Corporate Mastercard, Purchasing Mastercard or Virtual Corporate Mastercard issued by The Hongkong and Shanghai Banking Corporation Limited ("HSBC" or the "Bank") in the Hong Kong Special Administrative Region ("Hong Kong") to their cardholders under the same Company account ("Eligible Cardholder(s)" of the "Eligible HSBC Mastercard Commercial Card(s)").
- In addition to these terms and conditions, the terms and conditions of the Bank (i) applicable to HSBC Business Debit Mastercard as set 3. out in the Business Integrated Account General Conditions; (ii) in the HSBC Business Card Programme Agreement; (iii) in the HSBC Business Card Rewards Programme; and (iv) in the Commercial Card Programme - Employer's Participation Agreement and Conditions of Use (For World Corporate MasterCard/Platinum Purchasing MasterCard/Virtual Corporate MasterCard) will continue to apply (where applicable to the relevant card programme).

HighFlyer Membership Offers

- Capitalised terms used but not defined in these terms and conditions shall have the meanings given to them in the HighFlver Terms and Conditions found at https://www.singaporeair.com/en_UK/global_footer/highflyer/ ("Online Terms").
- Company who successfully enrolled as a new HighFlyer member of SIA ("HighFlyer Member" under the "HighFlyer Membership") 5. during the Promotional Period according to the steps mentioned in Clause 6 below ("Successful Enrolment") shall enjoy the below offers ("HighFlver Membership Offers") provided by SIA:
 - a. An extra 5,000 HighFlyer bonus points ("Extra Bonus Points" under the "Bonus Points Offer"); and
 - a complimentary HighFlyer Silver membership tier under the HighFlyer Membership with the below privileges for 12 months b. ("Complimentary HighFlyer Silver Membership Tier Privileges Period") if the Company signs a Discount Side Letter with SIA after the Successful Enrolment and before the end of the Promotional Period ("Discount Side Letter"):
 - a waiver of minimum annual net flown expenditure of HKD200,000 of SIA for such tier; and i.
 - ii. up to 17% corporate discount offer for flight sector(s) of SIA from Hong Kong to Singapore and return ("Corporate Discount Offer").
- Application for enrolment as a new HighFlyer Member for a Company ("HighFlyer Member Application") must be made online by an 6 Eligible Cardholder via submitting the enrolment form in the relevant webpage of SIA (https://bit.ly/HSBCMastercard SQ Promotion EN) ("Enrolment Form"), while such Eligible Cardholder must insert the designated promotion code of this Promotion as illustrated below ("Designated Promotion Code") in the box titled "Query or Comment" in the end of the Enrolment Form in order to participate in this Promotion for and on behalf of the Company. For the avoidance of doubt, submission of the Enrolment Form does not mean Successful Enrolment, SIA will confirm with the relevant Eligible Cardholder if the HighFlyer Member Application for the Company is successful or not via email within 5 workings days from the date of HighFlyer Member Application submission:

The Designated Promotion Code is: HSBCMasterXXXXXX

(Note: XXXXXX in the above Designated Promotion Code is the first 6 digits of the card number of the Eligible HSBC Mastercard Commercial Card of the Eligible Cardholder)

- 7. To enroll as a HighFlyer Member, a Company's business must be a bona fide business and the Company is officially registered with the Companies Registry in Hong Kong and is able to show such proof of registration to SIA directly upon request by SIA.
- For the avoidance of doubt, this Promotion is not applicable to a Company who is an existing HighFlyer Member with 8. "Enroll/Negotiating/Active" status within the Promotional Period.
- 9 Multiple enrolments for HighFlver Member by the same Company in the same country or territory via different Eligible Cardholders at any point in time are not allowed.
- The Extra Bonus Points Offer is limited to the first 500 Companies with Successful Enrolment, and is available on a first-come-first-served 10. basis.
- 11. The Extra Bonus Points may take up to 1 month to be credited into the Company's relevant HighFlyer Member account by SIA after Successful Enrolment and will be considered as HighFlyer points under the Online Terms and shall be governed by the Online Terms. In the event that the Extra Bonus Points are not credited to the Company's relevant HighFlyer Member account, the Company may submit a retroactive claim request to SIA by emailing HK_Corporate@singaporeair.com.sg within 3 months from the completion of Successful Enrolment. Where no retroactive claim is submitted by the Company or the Company fails to submit the retroactive claim within the aforesaid 3 months' period, SIA shall have no further liability in any way whatsoever to the Company for any uncredited Extra Bonus Points and late claims will not be considered.
- 12. The Complimentary HighFlyer Silver Membership Tier Privileges Offer Period will start from the first calendar day of the month of Successful Enrolment or another date as agreed between the Company and SIA before finalisation of the Discount Side Letter.
- 13. This Promotion is a standalone campaign and it cannot be enjoyed in conjunction with any other campaigns or promotions offered by SIA.
- 14. Upon submission of the HighFlyer Member Application, the Company agrees to comply with and be bound by these terms and conditions, SIA's conditions of use of website, SIA's Privacy Policy, and the Online Terms (collectively, "SIA Terms & Conditions"). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the Company being disgualified from participating in the Promotion. and any Extra Bonus Points awarded may be forfeited, withheld, or withdrawn in SIA's absolute discretion.
- 15. For enguiries of the HighFlyer Membership/this Promotion, please contact SIA's Hong Kong Corporate Sales Team at HK_Corporate@singaporeair.com.sg.



- 16. To the extent permitted under applicable law, SIA will not be responsible for and will not bear any and all expenses and ancillary costs, or liable for any consequences that any Company/Eligible Cardholder may incur or suffer (including without limitation any damage, loss or injury) by participating in this Promotion.
- 17. All products, services, and information related to this Promotion are directly sold and supplied by SIA who is solely responsible for all related obligations and liabilities for the purpose of this Promotion. HSBC is not responsible for and shall have no liability in respect of the quality of goods and services provided by SIA or any additional offers/discounts which SIA may or may not offer.

General

- 18. In case of disputes arising out of this Promotion, all decisions made by SIA and the Bank in respect to any matter relating to this Promotion shall be final and conclusive.
- 19. SIA and the Bank reserve the right to vary these terms and conditions, suspend/terminate or otherwise amend this Promotion (including but not limited to any amendment to the eligible flight sectors under the Corporate Discount Offer and Promotional Period) at any time without prior notice at their sole and absolute discretion. SIA and the Bank accept no liability for any such change or suspension/termination.
- 20. No person other than SIA, the Bank, the Eligible Cardholder and the Company will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
- 21. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.
- 22. These terms and conditions are governed by and construed in accordance with the laws of Hong Kong. Each of SIA, the Bank, the Company and the Eligible Cardholder submits to the non-exclusive jurisdiction of the courts of Hong Kong.

Reminder: "To borrow or not to borrow? Borrow only if you can repay!"

