**Notice of Change on Business Integrated Account General Conditions - Commercial Banking, effective 23 November 2026**

With effect from 23 November 2026 (the '**Effective Date**'), the following amendments will be made to (i) Schedule XIV – Structured Investment Deposits of the Business Integrated Account Service Schedules; and (ii) the HKSAR Local Conditions, which form part of the Business Integrated Account General Conditions - Commercial Banking (collectively, the '**T&Cs**').

The amendments are summarized below:

**Schedule XIV - Structured Investment Deposits**

Sub-Schedule (A) – General Terms & Conditions for Structured Investment Deposits ("**SID**")

| Clause | Change Description |
|---|---|
| 1. General terms | In the existing T&Cs, the contractual documentation relating to an SID Deposit governed in the following order in the event of conflict: (i) the relevant confirmation; (ii) the relevant Appendix; (iii) the relevant Supplemental Conditions; (iv) the SID Conditions; and (v) the Conditions. After the amendment becomes effective, the Appendix will be removed and the contractual documentation will govern and prevail in the following order in the event of conflict: (i) the relevant Confirmation (ii) the product factsheet; (iii) the SID application form; (iv) the supplemental terms and conditions relating to that SID Deposit; (v) the SID Conditions; and (vi) the Conditions. |
| 2. Making SID Deposits | The provisions in the existing Clause 2 are generally retained and consolidated in the amended T&Cs. A new express term provides that, if the funds received by us for the placing of a SID Deposit are insufficient for the time deposit or SID setup, the order will be cancelled and the customer bears the cancellation cost. |
| 3. Withdrawal | The provisions in the existing Clause 3 are generally retained in the amended T&Cs. Early-redemption terms are now set out in the applicable supplemental terms. The circumstances and consequences of a Bank-initiated uplift are clarified. |
| 4. Capital protection | In the existing T&Cs, capital protection is mainly addressed in applicable supplemental conditions. After the amendments become effective, a standalone main clause now states that principal is fully protected at maturity unless the product factsheet or supplemental terms state otherwise. |
| 5. Return and Redemption Amount | In the existing T&Cs, returns or redemption amounts were determined under supplemental conditions or as set out in the Appendix. In the amended T&Cs, the calculation and payment are set out principally in the relevant Confirmation. The revised clause preserves the possibility that redemption may be above or below principal where permitted by the applicable capital-protection terms. |
| 6. Interest | In the existing T&Cs, interest rules appeared in the currency-linked supplemental conditions. In the amended T&Cs, a general interest clause is added, covering accrual, day-count calculation and maturity payment unless the Confirmation states otherwise. A fallback permits the Bank to determine HIBOR, SOFR or another unavailable reference rate in good faith and in a commercially reasonable manner. |
| 8. Liability | A new provision to clarify the exclusion of liability of any loss arising from SID Deposit related transactions, except for negligence or wilful default by the Bank that causes a direct and reasonably foreseeable loss. |
| 12. Business Days | In the Amended T&Cs, the Business Day clause now expressly refers to applicable business-day conventions and confirms that no additional interest or payment arises from postponement. |
| 13. Risk | A new general risk section that highlights SID is not a time deposit or protected deposit, |

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| disclosures | returns depend on markets and linked assets, returns may be nil, and unprotected principal may be lost. |
| Definitions | Definitions are consolidated and updated, including Confirmation, Redemption Amount, Return, SID Maturity Date. |

Sub-Schedule (B) – Supplemental Terms & Conditions for Currency-Linked Structured Investment Deposits

| **Clause** | **Change description** |
|---|---|
| 2. Risk Disclosure | A new dedicated clause that explains exchange-rate dependency, the possibility of lower or nil return, potential loss of unprotected principal and the need to seek professional advice if concerned. |
| 3. Capital Protection | The amended T&Cs clarify that SID Deposits are 100% capital protected at maturity unless the Confirmation states otherwise; a negate ve maturity return is generally treated as zero, subject to early redemption or Bank early withdrawal provisions. |
| 4. Early Redemption | In the existing T&Cs, Early Redemption was set out in the relevant Appendix. In the amended T&Cs, Early Redemption is now set out in Clause 4 - Early redemption is generally not allowed. In special circumstances, the Bank may accept a request at its sole discretion, case by case, and provide an indicative redemption price. The return may be lower than at maturity or negative. |

## HKSAR Local Conditions

| **Clause** | **Change description** |
|---|---|
| 4 | The underlined amendment will be added:<br>*"Compliance Activity*<br>*Without prejudice to any provision of the Master Services Agreement and the Confidentiality and Regulatory Annex, this Clause 4 will continue to apply notwithstanding any termination by you, the Bank or a member of the HSBC Group of the provision of any Services to the Customer, or the closure of any of the Customer's accounts;"* |

Please note that:

(i) the above amendments shall be binding on you if you continue to use or retain the Business Integrated Account on or after 23 November 2026. If you do not agree to the above amendments, you have the right to terminate the Business Integrated Account before the Effective Date in accordance with the relevant clauses under the existing Business Integrated Account General Conditions - Commercial Banking before the Effective Date. If you wish to terminate the Business Integrated Account, or should you have any queries, please contact your usual HSBC representative or our customer service hotline: (852) 2748 8288 (Monday to Friday 09:00-18:00, Saturday 09:00-13:00, except Sunday and public holiday); and

(ii) with effect from the Effective Date, any materials or information (including information contained in forms, fact sheets, product information, customer communications, marketing and promotional materials) made available to you in any manner or published by us which relate to any accounts, products or services governed by the Business Integrated Account General Conditions - Commercial Banking should be read with reference to the above amendments. If there are any

inconsistencies between (i) such materials or information and (ii) the amended T&Cs, the latter will prevail.

You can obtain a copy of amended T&Cs by visiting HSBC's website.

If there is any discrepancy between the English and Chinese versions of this notice, the English version shall prevail.